

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/084618-2025>

Award

Gladstone Leisure Management System and Associated Services

University of Strathclyde

F15: Voluntary ex ante transparency notice

Notice identifier: 2025/S 000-084618

Procurement identifier (OCID): ocds-h6vhtk-05f9ae

Published 18 December 2025, 4:49pm

Section I: Contracting authority/entity

I.1) Name and addresses

University of Strathclyde

Learning & Teaching Building, 49 Richmond Street

Glasgow

G1 1XU

Email

maureen.mcmillan@strath.ac.uk

Telephone

+44 7811592949

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.strath.ac.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00113

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Gladstone Leisure Management System and Associated Services

Reference number

UOS-35458-S-2025

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

This Voluntary Ex-Ante Transparency (VEAT) notice relates to the renewal of the Provision of Gladstone Leisure Management System and Associated Services at the University of Strathclyde. The estimated value of the contract across a 60-month period is GBP 205,000, exclusive of VAT.

It is anticipated that the contract duration will be for an initial 36-month term, with the option to extend for up to an additional two 12-month periods.

The Contract is anticipated to commence on or after 19 January 2026.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £205,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

- 72590000 - Computer-related professional services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

University of Strathclyde

II.2.4) Description of the procurement

This Contract will include but will not be limited to;

Gladstone Site Licences - Annual Support

APIs and support

Connectors

Universal Reporting Connector

Gladstone360 - Access Cloud Control API Support

Hosting

Associated services

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

The University requires a Leisure Management System (LMS) to support its facilities operations. Gladstone MRM Limited is the sole provider of the specific LMS currently in use. This software has been implemented and fully operational at the University since circa 2018, following a compliant tender process. Over this period, it has become embedded in the University's systems and processes.

Due to the proprietary nature of the software, its deep integration, and the operational reliance developed over several years, there is no suitable alternative on the market that would provide equivalent functionality without significant disruption. Transitioning to a different system would incur substantial cost, operational risk, and service disruption.

Therefore, this procurement qualifies as an exception under the Directive, allowing a direct award to Gladstone to ensure continuity of service, preserve system integrity, and avoid unnecessary costs.

As such, this contract shall be awarded under Regulation 33 (1) (b) (ii) as the University intends to award this public contract following the negotiated procedure without prior publication of a contract notice as the competition is absent for technical reasons.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

Contract No

UOS-35458-S-2025

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

18 November 2025

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Gladstone MRM Limited

Hithercroft Road

Wallingford

OX10 9BT

Telephone

+44 7881013859

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £205,000

Section VI. Complementary information

VI.3) Additional information

It should be noted that this VEAT notice is intended to inform the market of the intention to award a contract under The Public Contracts (Scotland) Regulations 2015 Regulation 33(1)(b)(ii) and whilst the system requires an award date before the notice publication for the avoidance of doubt it should be noted that the contract has not been entered into before the publication of this notice. The University intends to enter into the contract on or after 19/01/2026.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=815111.

(SC Ref:815111)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

GLASGOW

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

An economic operator that suffers, or risks suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 (SSI2015/446) (as amended) may bring proceedings in the Sheriff Court or the Court of Session.