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Contract

The Provision and Maintenance of Glasgow Life's, Glasgow Club Activity Booking Platform Application (MyFitApp)

Glasgow Life (Culture & Sport Glasgow)

F03: Contract award notice

Notice identifier: 2025/S 000-084616

Procurement identifier (OCID): ocds-h6vhtk-05f9ac

Published 18 December 2025, 4:48pm

Section I: Contracting authority

I.1) Name and addresses

Glasgow Life (Culture & Sport Glasgow)

38 Albion Street

Glasgow

G1 1LH

Contact

Hayley McCrorie

Email

Hayley.McCrorie@glasgowlife.org.uk

Telephone

+44 1412870951

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

www.glasgowlife.org.uk

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10287

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision and Maintenance of Glasgow Life's, Glasgow Club Activity Booking Platform Application (MyFitApp)

Reference number

NCA00000144

II.1.2) Main CPV code

- 72212211 - Platform interconnectivity software development services

II.1.3) Type of contract

Services

II.1.4) Short description

The Supplier currently provides access to and ongoing support for the MyFitApp white-label mobile application platform ("the Platform"), which enables Glasgow Life to deliver a branded, integrated mobile experience for members of its leisure centres, gyms and sports facilities

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72212211 - Platform interconnectivity software development services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Up to 25 physical or virtual “clubs”.

II.2.4) Description of the procurement

The Supplier currently provides access to and ongoing support for the MyFitApp white-label mobile application platform (“the Platform”), which enables Glasgow Life to deliver a branded, integrated mobile experience for members of its leisure centres, gyms and sports facilities.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

Innovatise Limited currently provide the Activity Booking Platform Application (MyFitApp) which remains the only supplier who can integrate with the current Leisure Management System Software and meet Glasgow Life business needs.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

NCA00000144

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.3) Additional information

Justified under Reg.33(b)(ii) of The Public Contracts (Scotland) Regulations 2015 - competition is absent for technical reasons.

(SC Ref:818545)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Life

Commonwealth House

Glasgow

G40 1DG

Email

Hayley.McCrorie@glasgowlife.org.uk

Telephone

+44 1412870951

Country

United Kingdom

Internet address

www.glasgowlife.org.uk

VI.4.2) Body responsible for mediation procedures

Glasgow Sheriff Court and Justice of Peace Court

1 Carlton Place

Glasgow

G5 9DA

Country

United Kingdom