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Contract

The provision of support for homeless individuals - Settled Oxford

Oxford City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-084522

Procurement identifier (OCID): ocds-h6vhtk-0507c5 ([view related notices](#))

Published 18 December 2025, 3:20pm

Scope

Description

This Contract is for the provision of support for homeless individuals to access employment and secure and maintain own accommodation.

Contract 1. The provision of support for homeless individuals - Settled Oxford

Supplier

- RESPONSE ORGANISATION

Contract value

- £509,685 excluding VAT
- £637,197 including VAT

Above the relevant threshold

Date signed

28 October 2025

Contract dates

- 1 November 2025 to 31 March 2026
- Possible extension to 31 March 2028
- 2 years, 5 months

Description of possible extension:

Extensions dependent on funding availability, in periods of 12 months.

Main procurement category

Services

CPV classifications

- 70333000 - Housing services

- 85311000 - Social work services with accommodation
- 85312000 - Social work services without accommodation
- 98341000 - Accommodation services

Contract locations

- UKJ14 - Oxfordshire

Key performance indicators

Name

90% of Service Users have a successful move on e.g. move to private rented accommodation, social housing, home ownership or long-term accommodation with family/friends.

Less than 5% of unplanned move ons e.g. back onto the streets/evictions/prison.

Service Users successfully move on from Service within 2 years.

Rent arrears below 5% across the Service.

Residents have a support plan and move on plan in place within 48 hours of moving into the service.

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

RESPONSE ORGANISATION

- Companies House: 04781936
- Public Procurement Organisation Number: PLXJ-5785-XRWR

A G Palmer House, Morrell Crescent

Oxford

OX4 4SU

United Kingdom

Email: tim.berg@response.org.uk

Website: <https://www.response.org.uk/>

Region: UKJ14 - Oxfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. The provision of support for homeless individuals - Settled Oxford

Contracting authority

Oxford City Council

- Public Procurement Organisation Number: PJQW-3663-YMYQ

Oxford Town Hall, St Aldates

Oxford

OX1 1BX

United Kingdom

Email: Procurement@oxford.gov.uk

Region: UKJ14 - Oxfordshire

Organisation type: Public authority - sub-central government