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Tender

Specialist Domestic Abuse Services

Wolverhampton City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-084394

Procurement identifier (OCID): ocds-h6vhtk-0519c0 ([view related notices](#))

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Scope

Reference

CWC24119

Description

City of Wolverhampton Council (CWC) seeks to procure specialist support services for victims of domestic abuse, including children. Informed by best practice, the new services will respond to local need and recognise the rich diversity of the city. In accordance with Part 4 of the Domestic Abuse Act 2021, the new services will respond to the duty on local authorities to provide support for all victims of domestic abuse and their children within safe and relevant accommodation. They will also be expected to make a key contribution to Wolverhampton's response to children affected by domestic abuse as victims in their own right, as set out in the Act (2021). CWC is seeking to procure the following services:

Lot 1: Domestic abuse specialist support in safe accommodation.

Lot 2: Domestic abuse specialist support for women and their children in the community.

Lot 3: Domestic abuse specialist support for men.

Lot 4: Sanctuary support for victims of domestic abuse at home.

Lot 5: Specialist counselling and therapy support for adult victims of domestic abuse.

The procurement procedure will be the open, above threshold procedure in accordance with the Procurement Act 2023 (PA23) and it will be designated light touch in accordance with section 9 of PA23.

Total value (estimated)

- £8,460,200 excluding VAT
- £10,152,240 including VAT

Above the relevant threshold

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKG39 - Wolverhampton

Not the same for all lots

Contract dates are shown in Lot sections, because they are not the same for all lots.

Lot 1. Domestic abuse specialist support in safe accommodation

Description

The successful provider will provide specialist domestic abuse support within safe accommodation settings (across a minimum of 28 units).

The provider will offer trauma-informed, person-centred interventions alongside a safe physical space to encourage recovery, independence, and empowerment. Through a step down and move-on pathway, the service will aim to support victims into longer-term, stable housing, and help victims to thrive in a life free from abuse.

This service will also provide accommodation-based support for victims with complex needs (across an additional minimum of four units), who are often unable to access support in traditional refuge settings.

32 Units in total.

The Total Contract Value (TCV) shown below includes the estimated service cost of £2.8m and the estimated accommodation costs over the lifetime of the contract.

Lot value (estimated)

- £4,544,000 excluding VAT
- £5,452,800 including VAT

Contract dates (estimated)

- 2 July 2026 to 1 July 2029
- Possible extension to 1 July 2033

- 7 years

Description of possible extension:

The initial term will be for 3 (Three) years, with 2 (Two) separate extension options of up to 2 (Two) year periods.

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Lot 2. Domestic abuse specialist support for women and their children in the community

Description

This service will provide specialist support for women and their children who are victims of domestic abuse living in the community.

The provider will offer trauma-informed, accessible, and culturally appropriate support, while also adopting a proactive approach to community outreach and early intervention. The service will integrate closely with the safe accommodation offer to facilitate continuity of care, reduce (re-)escalation of risk, and promote ongoing recovery.

Lot value (estimated)

- £1,890,000 excluding VAT
- £2,268,000 including VAT

Contract dates (estimated)

- 2 July 2026 to 1 July 2029
- Possible extension to 1 July 2033
- 7 years

Description of possible extension:

The initial term will be for 3 (Three) years, with 2 (Two) separate extension options of up to 2 (Two) year periods.

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Lot 3. Domestic abuse specialist support for men

Description

The successful provider will deliver tailored support for male victims of domestic abuse through in-reach to a minimum of three male safe accommodation units (accommodation provided by CWC), along with community-based interventions.

The provider will offer trauma-informed, culturally appropriate interventions including outreach, advocacy, and safety planning to promote recovery and long-term wellbeing. They will address the specific needs of male victims through inclusive, non-judgmental, and accessible provision.

Lot value (estimated)

- £676,200 excluding VAT
- £811,440 including VAT

Contract dates (estimated)

- 2 July 2026 to 1 July 2029
- Possible extension to 1 July 2033
- 7 years

Description of possible extension:

The initial term will be for 3 (Three) years, with 2 (Two) separate extension options of up to 2 (Two) year periods.

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Lot 4. Sanctuary support for victims of domestic abuse at home

Description

The successful provider will provide support and target hardening for victims of domestic abuse who wish to remain in their own homes.

The provider will deliver tailored security measures, safety planning and support to reduce risk, enhance stability, improve safety and reduce homelessness caused by domestic abuse.

Lot value (estimated)

- £850,000 excluding VAT

- £1,020,000 including VAT

Contract dates (estimated)

- 2 July 2026 to 1 July 2029
- Possible extension to 1 July 2031
- 5 years

Description of possible extension:

The initial term will be for 3 (Three) years, with 1 (one) extension option of up to a 2 (Two) year period.

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Lot 5. Specialist counselling and therapy support for adult victims of domestic abuse.

Description

The successful provider will provide specialist counselling and therapeutic support for adult victims of domestic abuse, addressing trauma, improving emotional wellbeing, and encouraging recovery. Interventions will be trauma-informed, culturally sensitive, and tailored to individual needs.

Lot value (estimated)

- £500,000 excluding VAT
- £600,000 including VAT

Contract dates (estimated)

- 2 July 2026 to 1 July 2029
- Possible extension to 1 July 2031
- 5 years

Description of possible extension:

The initial term will be for 3 (Three) years, with 1 (one) extension option of up to a 2 (Two) year period.

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Participation

Legal and financial capacity conditions of participation

Lot 1. Domestic abuse specialist support in safe accommodation

Lot 2. Domestic abuse specialist support for women and their children in the community

Lot 3. Domestic abuse specialist support for men

Lot 4. Sanctuary support for victims of domestic abuse at home

Lot 5. Specialist counselling and therapy support for adult victims of domestic abuse.

As stipulated in the Tender Pack.

Technical ability conditions of participation

Lot 1. Domestic abuse specialist support in safe accommodation

Lot 2. Domestic abuse specialist support for women and their children in the community

Lot 3. Domestic abuse specialist support for men

Lot 4. Sanctuary support for victims of domestic abuse at home

Lot 5. Specialist counselling and therapy support for adult victims of domestic abuse.

As stipulated in the Tender Pack.

Particular suitability

Lot 1. Domestic abuse specialist support in safe accommodation

Lot 2. Domestic abuse specialist support for women and their children in the community

Lot 3. Domestic abuse specialist support for men

Lot 4. Sanctuary support for victims of domestic abuse at home

Lot 5. Specialist counselling and therapy support for adult victims of domestic abuse.

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

12 January 2026, 12:00pm

Tender submission deadline

28 January 2026, 12:00pm

Submission address and any special instructions

Please ensure your organisation is registered at www.wolverhampton tenders.com, registration is free and tenderers must be registered to be able to access the tender pack and submit a bid.

Please note the estimated award decision date for the various lots is as follows:

Lot 1 : 24 February 2026

Lots 2-5 : 17 March 2026

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

24 February 2026

Award criteria

Lot 1. Domestic abuse specialist support in safe accommodation

Name	Description	Type	Weighting
Quality Questions	Quality Questions including Equality, Diversity and Inclusion.	Quality	60%
Price	Pricing Matrix and Commercial Breakdown.	Price	30%
Social Value	Quality Question assessing social value.	Quality	10%

Lot 2. Domestic abuse specialist support for women and their children in the community

Name	Description	Type	Weighting
Quality Questions	Quality Questions including Equality, Diversity and Inclusion.	Quality	90%
Social Value	Quality Question assessing social value	Quality	10%

Lot 3. Domestic abuse specialist support for men

Lot 4. Sanctuary support for victims of domestic abuse at home

Name	Description	Type	Weighting
Quality Questions	Quality Questions including Equality, Diversity and Inclusion.	Quality	90%
Social Value	Quality Question assessing social value.	Quality	10%

Lot 5. Specialist counselling and therapy support for adult victims of domestic abuse.

Name	Description	Type	Weighting
Quality Questions	Quality Questions including Equality, Diversity and Inclusion.	Quality	90%

Name	Description	Type	Weighting
Social Value	Quality Question assessing Social Value.	Quality	10%

Other information

Payment terms

As stipulated in the Tender Pack.

Description of risks to contract performance

As stipulated in the Tender Pack.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Documents

Associated tender documents

<http://www.wolverhamptontenders.com>

Appendix B: Lot 1 - Service specification.

Appendix B: Lot 1 -Pricing Schedule.

Appendix B: Lot 2 - Service specification.

Appendix B: Lot 3 - Service specification.

Appendix B: Lot 4 - Service specification.

Appendix B: Lot 5 - Service specification.

Appendix D: Contract Terms and Conditions.

CWC24119 - Invitation to Tender.

CWC24119 - Instruction to Tender.

CWC24119 - Market Engagement Pack.

Contracting authority

Wolverhampton City Council

- Public Procurement Organisation Number: PVBV-7568-LBLL

Civic Centre, St Peter's Square

Wolverhampton

WV1 1SH

United Kingdom

Email: corporate.procurement@wolverhampton.gov.uk

Website: <http://www.wolverhampton.gov.uk>

Region: UKG39 - Wolverhampton

Organisation type: Public authority - sub-central government