

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/084230-2025>

Award

CARM

The Chief Constable of Thames Valley Police

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-084230

Procurement identifier (OCID): ocds-h6vhtk-05f8c1 ([view related notices](#))

Published 18 December 2025, 11:01am

Scope

Reference

TVP00325

Description

CARM is a duties management tool used across the Hampshire Constabulary to administer the day to day operating of the force.

It is used to record overtime, request leave and register un-sociable hour work.

Commercial tool

Establishes a framework

Contract 1. CARM

Supplier

- SOFTCAT PLC

Contract value

- £52,686.83 excluding VAT
- £63,194.19 including VAT

Below the relevant threshold

Award decision date

18 November 2025

Earliest date the contract will be signed

18 December 2025

Contract dates (estimated)

- 18 December 2025 to 31 July 2026
- 7 months, 14 days

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Procedure

Procedure type

Below threshold - without competition

Supplier

SOFTCAT PLC

- Companies House: 02174990
- Public Procurement Organisation Number: PZRT-9169-TVMT

Solar House, Fieldhouse Lane

Marlow

SL7 1LW

United Kingdom

Email: psitq@softcat.com

Website: <http://Softcat.com>

Region: UKJ13 - Buckinghamshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. CARM

Contracting authority

The Chief Constable of Thames Valley Police

- Public Procurement Organisation Number: PQWX-7678-NJGQ

Thames Valley Police - HQ North

Kidlington

OX5 1NZ

United Kingdom

Contact name: Miss Thornber

Email: procurementict@thamesvalley.police.uk

Region: UKJ14 - Oxfordshire

Organisation type: Public authority - sub-central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

The Chief Constable for Hampshire and the Isle of Wight

Summary of their role in this procurement: Service Recipient (Client)

- Public Procurement Organisation Number: PBYY-5165-YGCV

Strategic Headquarters, Leigh Road,

Eastleigh

SO50 9SJ

United Kingdom

Contact name: Miss Thornber

Email: procurementict@thamesvalley.police.uk

Region: UKJ35 - South Hampshire

Contact organisation

Contact The Chief Constable of Thames Valley Police for any enquiries.