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Award

## **CARM**

The Chief Constable of Thames Valley Police

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-084226

Procurement identifier (OCID): ocds-h6vhtk-05f8c1 ([view related notices](#))

Published 18 December 2025, 10:52am

## **Scope**

## **Reference**

TVP00325

## **Description**

CARM is a duties management tool used across the Hampshire Constabulary to administer the day to day operating of the force.

It is used to record overtime, request leave and register un-sociable hour work.

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## **Contract 1. CARM**

### **Supplier**

- SOFTCAT PLC

### **Contract value**

- £52,686.83 excluding VAT
- £63,194.19 including VAT

Below the relevant threshold

### **Earliest date the contract will be signed**

18 December 2025

### **Contract dates (estimated)**

- 18 December 2025 to 31 July 2026
- 7 months, 14 days

### **Main procurement category**

Services

### **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UKC - North East (England)
  - UKD - North West (England)
  - UKE - Yorkshire and the Humber
  - UKF - East Midlands (England)
  - UKG - West Midlands (England)
  - UKH - East of England
  - UKI - London
  - UKJ - South East (England)
  - UKK - South West (England)
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## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
  - Voluntary, community and social enterprises (VCSE)
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## **Procedure**

### **Procedure type**

Below threshold - without competition

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## Supplier

### SOFTCAT PLC

- Companies House: 02174990
- Public Procurement Organisation Number: PZRT-9169-TVMT

Solar House, Fieldhouse Lane

Marlow

SL7 1LW

United Kingdom

Email: [psitq@softcat.com](mailto:psitq@softcat.com)

Website: <http://Softcat.com>

Region: UKJ13 - Buckinghamshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. CARM

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## Contracting authority

## **The Chief Constable of Thames Valley Police**

- Public Procurement Organisation Number: PQWX-7678-NJGQ

Thames Valley Police - HQ North

Kidlington

OX5 1NZ

United Kingdom

Contact name: Miss Thornber

Email: [procurementict@thamesvalley.police.uk](mailto:procurementict@thamesvalley.police.uk)

Region: UKJ14 - Oxfordshire

Organisation type: Public authority - sub-central government

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## **Other organisation**

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

## **The Chief Constable for Hampshire and the Isle of Wight**

Summary of their role in this procurement: Service Recipient (Client)

- Public Procurement Organisation Number: PBYY-5165-YGCV

Strategic Headquarters, Leigh Road,

Eastleigh

SO50 9SJ

United Kingdom

Contact name: Miss Thornber

Email: [procurementict@thamesvalley.police.uk](mailto:procurementict@thamesvalley.police.uk)

Region: UKJ35 - South Hampshire

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## Contact organisation

Contact The Chief Constable of Thames Valley Police for any enquiries.