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Contract

Light Touch Framework Agreement for Home Care Support Services

City of Doncaster Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-084064

Procurement identifier (OCID): ocds-h6vhtk-04e8a2 ([view related notices](#))

Published 17 December 2025, 5:35pm

Scope

Reference

Adults

Description

The City of Doncaster Council is looking to establish a Framework for the provision of Domiciliary Care Services within the City of Doncaster Geographical Area.

The Framework will be established under the Light Touch Regime and therefore the council will use the flexibilities this affords the council for example ability to reopen the framework at the council's discretion.

Organisations should note that the Council requires all Providers wishing to join the framework to have a CQC inspection rating of Good or above. Further details can be found in the conditions of participation

Commercial tool

Establishes a framework

Framework

Maximum percentage fee charged to suppliers

0%

Framework operation description

The services to be procured are defined as a Light Touch Contract within the Act. The Council will utilise the flexibility provided by Section 45 Frameworks clause (9) to undertake a bespoke procurement process that considers elements of the Open Procedure, Framework and Open Framework. At any time during the term of the Framework the Council shall, at its discretion, open the framework to new providers. This will be achieved by publishing a new tender notice inviting expressions of interest from potential providers for the provision of the Services under the existing framework. The framework will continue on the same or substantially the same terms as this Framework Agreement and the competition will adopt the same or substantially the same conditions of participation and award criteria as those followed for the appointment of the Framework Providers. The Provider shall not be required to submit a tender and shall remain on the framework unless otherwise agreed between the parties. The Council will award Call-Off Contracts with or without competition between providers on the Framework as fully described in Call of Procedure Schedule 3 of the Framework Agreement (Section 2 Terms and Conditions of Contract) Legacy Provision The intension is that the framework will be for all new care packages from 1 November 2025 and that legacy providers will keep their existing care packages unless removed for other reasons. However, if a provider on the current CCASH Contract is successful in joining the new Framework, their care packages will be novated to the new Framework terms and conditions.

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Establishing party only

Contract 1. Light Touch Framework Agreement for Home Care Support Services

Suppliers (28)

- 24/7 HOMECARE SERVICES LIMITED
- AGE UK DONCASTER
- ANDERBY CARE LTD
- AVALON GROUP (SOCIAL CARE)
- BALBY CARE AND HOME SERVICES LTD
- CARE RELIEF TEAM LIMITED
- CERA CARE OPERATIONS LIMITED
- CHAMPION HOME CARE LTD
- CHOICES HOMECARE (SOUTH YORKS) LIMITED
- CLEMENCE ROGERS HOME CARE LTD
- DANUM HOMECARE LTD

- ELITE CARE AND COMFORT LIMITED
- EMBRACE HEALTHCARE LTD
- GCM CARE LIMITED
- HALES GROUP LIMITED
- HOLISTIC CARE 4U LTD
- Humberside Independent Care Association
- KINETIC NURSING SERVICES LIMITED
- LILLIE-ROSE HOME CARE LIMITED
- LOTUS HOME CARE LIMITED
- MATN LIMITED
- MCDEV HEALTHCARE LTD
- NEW CONCEPT CARE . NURSING . TRAINING LIMITED
- PROVIDE CARE SOLUTIONS LIMITED
- ROYAL MENCAP SOCIETY
- SURE HEALTHCARE & SUPPORTED LIVING UK LIMITED
- TEMPNUR LTD
- THE HUMAN SUPPORT GROUP LIMITED

Contract value

- £326,000,000 excluding VAT
- £391,200,000 including VAT

Above the relevant threshold

Date signed

31 October 2025

Contract dates

- 1 November 2025 to 31 October 2032
- Possible extension to 31 October 2035
- 10 years

Description of possible extension:

The Framework Agreement can be extended for a further three twelve month periods (3 x 12)

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKE31 - Barnsley, Doncaster and Rotherham

Signed contract documents

[Framework agreement \(v3\).pdf](#)

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Suppliers

24/7 HOMECARE SERVICES LIMITED

- Companies House: 05372305
- Public Procurement Organisation Number: PNQY-4324-CCCY

The Conan Room, The Ivanhoe Centre, Conisbrough

Doncaster

DN12 3JX

United Kingdom

Email: doncaster24-7homecareservices@hotmail.co.uk

Website: <https://www.24-7homecareservices.co.uk/>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

AGE UK DONCASTER

- Companies House: 03802384
- Public Procurement Organisation Number: PQQB-8627-XNNG

Unit 1 Ten Pound Walk

Doncaster

DN4 5HX

United Kingdom

Email: admin@ageukdoncaster.org.uk

Website: <https://www.ageuk.org.uk/doncaster/>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

ANDERBY CARE LTD

- Companies House: 10350105
- Public Procurement Organisation Number: PQNM-3712-XJCP

Office 16g Manvers House Pioneer Close

Rotherham

S63 7JZ

United Kingdom

Email: anderbycare@gmail.com

Website: <http://www.anderbycare.co.uk>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

AVALON GROUP (SOCIAL CARE)

- Companies House: 02976727
- Public Procurement Organisation Number: PDYM-5415-DGQT

6 Grove Park Court

Harrogate

HG1 4DP

United Kingdom

Email: Development@avalongroup.org.uk

Website: <http://www.avalongroup.org.uk>

Region: UKE22 - North Yorkshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

BALBY CARE AND HOME SERVICES LTD

- Companies House: 09303000
- Public Procurement Organisation Number: PJBW-3134-DQJP

FF8 Bizspace, Gresley House

Doncaster

DN4 5HX

United Kingdom

Email: info@balbycare.com

Website: <http://balbycare.uk>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

CARE RELIEF TEAM LIMITED

- Companies House: 04720504
- Public Procurement Organisation Number: PVRT-3423-RQBH

245 Hammersmith Road

London

W6 8PW

United Kingdom

Email: contracts@crtcare.co.uk

Website: <http://www.crtcare.co.uk>

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

CERA CARE OPERATIONS LIMITED

- Companies House: 04320403
- Public Procurement Organisation Number: PQMP-1376-MXZH

Crown House Stephenson Road

Colchester

CO4 9QR

United Kingdom

Email: bidteam@ceracare.co.uk

Website: <https://www.cerahq.com/>

Region: UKH34 - Essex Haven Gateway

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

CHAMPION HOME CARE LTD

- Companies House: 13778074
- Public Procurement Organisation Number: PNZH-4188-VVYN

Trust House

Bradford

BD1 5LL

United Kingdom

Email: vaneetaseepersad@bluebirdcare.co.uk

Website: <https://www.bluebirdcare.co.uk/doncaster>

Region: UKE41 - Bradford

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

CHOICES HOMECARE (SOUTH YORKS) LIMITED

- Companies House: 05635359
- Public Procurement Organisation Number: PBDT-8464-TXQJ

Maple House Maple Estate

Barnsley

S75 2BL

United Kingdom

Email: info@optimocare.co.uk

Website: <http://www.choiceshomecare.co.uk>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

CLEMENCE ROGERS HOME CARE LTD

- Companies House: 11176574
- Public Procurement Organisation Number: PZHC-8929-PRPM

Armstrong House First Ave

Doncaster

DN9 3RH

United Kingdom

Email: care@crhomecare.co.uk

Website: <http://www.clemencerogershomecare.co.uk>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

DANUM HOMECARE LTD

- Companies House: 06572655
- Public Procurement Organisation Number: PWDC-8341-RHNT

14 Ebor Court Malton Way

Doncaster

DN6 7FE

United Kingdom

Email: JOHN@DANUMHOMECARE.CO.UK

Website: <http://www.danumhomecare.co.uk>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

ELITE CARE AND COMFORT LIMITED

- Companies House: 12227075
- Public Procurement Organisation Number: PNDD-1659-DQTL

Unit 10, Kendray Business Centre

Barnsley

S70 3NA

United Kingdom

Email: Ingrid@elitecareandcomfort.co.uk

Website: <https://www.elitecareandcomfort.co.uk/>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

EMBRACE HEALTHCARE LTD

- Companies House: 09926112
- Public Procurement Organisation Number: PCMH-2146-YTJW

Unit 1 Clayfield House Tickhill Road

Doncaster

DN4 8QG

United Kingdom

Email: admin@embracehealthcare.co.uk

Website: <http://www.embracehealthcare.co.uk>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

GCM CARE LIMITED

- Companies House: 10608342
- Public Procurement Organisation Number: PXDV-2249-LYBH

15 Egerton Close

Mansfield

NG18 3EB

United Kingdom

Email: gavin.feetham@respectfulcare.co.uk

Website: <https://www.respectfulcare.co.uk/Doncaster/homecare-services.php>

Region: UKF15 - North Nottinghamshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

HALES GROUP LIMITED

- Companies House: 03756814
- Public Procurement Organisation Number: PYDT-3863-XXJM

10 Flag Business Exchange, Vicarage Farm Road

Peterborough

PE1 5TX

United Kingdom

Email: tenders@halesgroup.co.uk

Website: <http://www.halescare.co.uk>

Region: UKH11 - Peterborough

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

HOLISTIC CARE 4U LTD

- Companies House: 11480798
- Public Procurement Organisation Number: PBXN-7485-CQYW

Yorkshire Main Community Centre

Doncaster

DN12 1AB

United Kingdom

Email: info@holisticcare4u.co.uk

Website: <http://www.holisticcare4u.co.uk>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Humberside Independent Care Association

- Public Procurement Organisation Number: PHLH-8348-GHGR

Anchor Court, Francis Street,

Hull

HU2 8DT

United Kingdom

Email: heather.joy@hica-uk.com

Website: <https://hica-uk.com/>

Region: UKE11 - Kingston upon Hull, City of

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

KINETIC NURSING SERVICES LIMITED

- Companies House: 07403680
- Public Procurement Organisation Number: PYND-2563-XZPL

Lancastrian Office Centre Talbot Road

Manchester

M32 0FP

United Kingdom

Email: info@kinetic-nursing.co.uk

Website: <http://www.kinetic-nursing.co.uk>

Region: UKD34 - Greater Manchester South West

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

LILLIE-ROSE HOME CARE LIMITED

- Companies House: 13391278
- Public Procurement Organisation Number: PVTC-9439-ZXTQ

Unit 3 The Old Police Station Shrewsbury Road

Doncaster

DN11 8DE

United Kingdom

Email: accounts@lillierosehomecare.co.uk

Website: <http://www.lillierosehomecare.co.uk>

Region: UKF15 - North Nottinghamshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

LOTUS HOME CARE LIMITED

- Companies House: 09540376
- Public Procurement Organisation Number: PZPB-8944-GBYG

Unit 2 Navigation Yard

Wakefield

WF1 5PQ

United Kingdom

Email: Tenders@lotushomecare.co.uk

Website: <http://www.lotushomecare.co.uk>

Region: UKE45 - Wakefield

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

MATN LIMITED

- Companies House: 13345533
- Public Procurement Organisation Number: PWHR-5186-XXQQ

Bootique 4 Wembley Road

Doncaster

DN8 4PR

United Kingdom

Email: info@matnhealthservices.co.uk

Website: <http://matnhealthservices.co.uk>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

MCDEV HEALTHCARE LTD

- Companies House: 11573824
- Public Procurement Organisation Number: PWYV-6367-GGGX

Unit 12 Thornton Road

Barnsley

S70 3NA

United Kingdom

Email: f.veremu@mcdevcare.co.uk

Website: <https://mcdevhealthcare.co.uk>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

NEW CONCEPT CARE . NURSING . TRAINING LIMITED

- Companies House: 03892391
- Public Procurement Organisation Number: PQLG-7378-CCVV

12 - 14 Beverley Road Market Weighton

York

YO43 3JP

United Kingdom

Email: andrew@nccn.org.uk

Website: <http://www.nccn.org.uk>

Region: UKE12 - East Riding of Yorkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

PROVIDE CARE SOLUTIONS LIMITED

- Companies House: 04331279
- Public Procurement Organisation Number: PQTJ-4888-HQGL

900 The Crescent Colchester Business Park

Colchester

CO4 9YQ

United Kingdom

Email: provide.businessdevelopment@nhs.net

Region: UKH34 - Essex Haven Gateway

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

ROYAL MENCAP SOCIETY

- Companies House: 00550457
- Public Procurement Organisation Number: PYNM-5818-WZDN

6 Cyrus Way

Peterborough

PE7 8HP

United Kingdom

Email: Business.Development@mencap.org.uk

Website: <http://www.mencap.org.uk>

Region: UKH11 - Peterborough

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

SURE HEALTHCARE & SUPPORTED LIVING UK LIMITED

- Companies House: 09477806

- Public Procurement Organisation Number: PNYM-9875-XQTY

21 Hessle Road

Hull

HU3 2AA

United Kingdom

Email: william.draper@sure-grp.co.uk

Website: <http://www.sure-healthcare.co.uk>

Region: UKE11 - Kingston upon Hull, City of

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

TEMPNUR LTD

- Companies House: 11718420
- Public Procurement Organisation Number: PZWN-3122-BVXR

Office 2, Manvers House Pioneer Close

Rotherham

S63 7JZ

United Kingdom

Email: info@tempnur.co.uk

Website: <http://www.tempnur.co.uk>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

THE HUMAN SUPPORT GROUP LIMITED

- Companies House: 03513906
- Public Procurement Organisation Number: PYBW-1958-NHZL

Cardinal House Abbeyfield Court

Nottingham

NG7 2SZ

United Kingdom

Email: HSGcontracts@candchealthcare.co.uk

Website: <https://humansupportgroup.co.uk>

Region: UKF14 - Nottingham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

City of Doncaster Council

- Public Procurement Organisation Number: PLHR-4113-HMNQ

Civic Office, Waterdale

Doncaster

DN1 3BU

United Kingdom

Email: strategicprocurementteam@doncaster.gov.uk

Region: UKE31 - Barnsley, Doncaster and Rotherham

Organisation type: Public authority - sub-central government