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Award

## **Dental Electronic Referral Management System Services (DeRMS)**

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-084031

Procurement identifier (OCID): ocds-h6vhtk-059920 ([view related notices](#))

Published 17 December 2025, 4:22pm

### **Scope**

### **Reference**

NHSE1065

### **Description**

Dental Electronic Referral Management System Service for the North East of England

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**Contract 1. Dental Electronic Referral Management System Service for the North East of England**

**Supplier**

- REFERRAL MANAGEMENT SERVICES LIMITED

**Contract value**

- £2,954,500 excluding VAT
- £2,964,500 including VAT

Below the relevant threshold

**Award decision date**

28 November 2025

**Date assessment summaries were sent to tenderers**

17 December 2025

**Earliest date the contract will be signed**

31 December 2025

**Contract dates (estimated)**

- 1 July 2026 to 30 June 2031
- Possible extension to 30 June 2033
- 7 years

Description of possible extension:

Contract is for a period of 5 years with the optional extension of 2 years

## **Main procurement category**

Services

## **CPV classifications**

- 85130000 - Dental practice and related services

## **Contract locations**

- UKC - North East (England)

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## **Information about tenders**

- 5 tenders received
- 5 tenders assessed in the final stage:
  - 5 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 4 suppliers unsuccessful (details included for contracts over £5 million)

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## **Procedure**

## Procedure type

Open procedure

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## Supplier

### REFERRAL MANAGEMENT SERVICES LIMITED

- Companies House: 11362661
- Public Procurement Organisation Number: PRWY-2562-JYRT

61a King Street

Knutsford

WA16 6DX

United Kingdom

Email: [cto@dental-referrals.org](mailto:cto@dental-referrals.org)

Website: <https://referral.solutions/>

Region: UKD62 - Cheshire East

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Dental Electronic Referral Management System Service for the North East of England

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## Contracting authority

### NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

- NHS Organisation Data Service: QHM
- Public Procurement Organisation Number: PMYZ-6944-BYLH

PEMBERTON HOUSE COLIMA AVENUE SUNDERLAND ENTERPRISE PARK

Sunderland

SR5 3XB

United Kingdom

Email: [necsu.neprocurement@nhs.net](mailto:necsu.neprocurement@nhs.net)

Region: UKC23 - Sunderland

Organisation type: Public authority - central government

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## Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

### NHS NORTH OF ENGLAND COMMISSIONING SUPPORT UNIT

Summary of their role in this procurement: Commissioning Support Unit (NHS)

- NHS Organisation Data Service: 0AR

- Public Procurement Organisation Number: PJGL-8154-MTZX

John Snow House

Durham

DH1 3YG

United Kingdom

Email: [necsu.neprocurement@nhs.net](mailto:necsu.neprocurement@nhs.net)

Region: UKC14 - Durham CC

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## Contact organisation

Contact NHS NORTH OF ENGLAND COMMISSIONING SUPPORT UNIT for any enquiries.