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Award

Dental Electronic Referral Management System Services (DeRMS)

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-084031

Procurement identifier (OCID): ocds-h6vhtk-059920 ([view related notices](#))

Published 17 December 2025, 4:22pm

Scope

Reference

NHSE1065

Description

Dental Electronic Referral Management System Service for the North East of England

Contract 1. Dental Electronic Referral Management System Service for the North East of England

Supplier

- REFERRAL MANAGEMENT SERVICES LIMITED

Contract value

- £2,954,500 excluding VAT
- £2,964,500 including VAT

Below the relevant threshold

Award decision date

28 November 2025

Date assessment summaries were sent to tenderers

17 December 2025

Earliest date the contract will be signed

31 December 2025

Contract dates (estimated)

- 1 July 2026 to 30 June 2031
- Possible extension to 30 June 2033
- 7 years

Description of possible extension:

Contract is for a period of 5 years with the optional extension of 2 years

Main procurement category

Services

CPV classifications

- 85130000 - Dental practice and related services

Contract locations

- UKC - North East (England)

Information about tenders

- 5 tenders received
- 5 tenders assessed in the final stage:
 - 5 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 4 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

REFERRAL MANAGEMENT SERVICES LIMITED

- Companies House: 11362661
- Public Procurement Organisation Number: PRWY-2562-JYRT

61a King Street

Knutsford

WA16 6DX

United Kingdom

Email: cto@dental-referrals.org

Website: <https://referral.solutions/>

Region: UKD62 - Cheshire East

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Dental Electronic Referral Management System Service for the North East of England

Contracting authority

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

- NHS Organisation Data Service: QHM
- Public Procurement Organisation Number: PMYZ-6944-BYLN

PEMBERTON HOUSE COLIMA AVENUE SUNDERLAND ENTERPRISE PARK

Sunderland

SR5 3XB

United Kingdom

Email: necsu.neprocurement@nhs.net

Region: UKC23 - Sunderland

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS NORTH OF ENGLAND COMMISSIONING SUPPORT UNIT

Summary of their role in this procurement: Commissioning Support Unit (NHS)

- NHS Organisation Data Service: 0AR

- Public Procurement Organisation Number: PJGL-8154-MTZX

John Snow House

Durham

DH1 3YG

United Kingdom

Email: necsu.neprocurement@nhs.net

Region: UKC14 - Durham CC

Contact organisation

Contact NHS NORTH OF ENGLAND COMMISSIONING SUPPORT UNIT for any enquiries.