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Tender

PQ0661 - Independent Tenant and Community Advice Service in Relation to The Druids Heath Regeneration Scheme

Birmingham City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-083977

Procurement identifier (OCID): ocds-h6vhtk-05f825

Published 17 December 2025, 3:37pm

Scope

Reference

PQ0661

Description

Birmingham City Council is seeking to appoint an organisation for the provision of an independent community advice service, for the residents of Druids Heath, Birmingham pertaining to the new regeneration scheme.

The contract for the services will commence in April 2026 and will be in place for a period of 12 months with the option to extend for a further 12 months.

The Council is committed to regenerating Druids Heath for the benefit of the local community, whilst ensuring that this community is provided with independent advice, so that residents can confidently help shape how regeneration is realised. In doing so, the Council aims to ensure that regeneration is completed transparently, so that residents of

Druids Heath are aware of what options are available to them, and they can truly collaborate in shaping the design of their neighbourhood.

The Provider will provide a vital role as an independent source of advice and information that is trusted by the community. Their primary focus is to ensure that affected residents' voices are heard, to help affected residents to understand what they can expect from regeneration and to ensure their rights are protected during estate regeneration. This includes unbiased advice on housing regeneration plans, residents housing options and rights, the statutory and legislative frameworks that apply, potential compensation, independent capacity building, advocacy support, and any other considerations that may apply to their circumstances. The Provider will also guide residents toward more specialist advice and assistance as required at key delivery stages, within each individual phase.

This Request for Quotations is being issued using the Council's e-tendering system 'In-tend' and organisations must ensure that they are registered users. The procurement process will be managed using this system and therefore all bids must be submitted by Tenderers via the 'in-tend' system.

<https://in-tendhost.co.uk/birminghamcc>

Registration and use of in-tend is free. All correspondence for this procurement process must be via the in-tend correspondence function and you should not contact any individual directly either by email or by telephone. If you are already a registered user, you do not have to re-register. If you are unable to register with in-tend or are experiencing difficulties, please email the CPS helpdesk at cps@birmingham.gov.uk.

Total value (estimated)

- £171,000 excluding VAT
- £205,200 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2027
- Possible extension to 31 March 2028

- 2 years

Description of possible extension:

The contract for the services will commence in April 2026 and will be in place for a period of 12 months with the option to extend for a further 12 months.

Main procurement category

Services

CPV classifications

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

Contract locations

- UKG31 - Birmingham

Submission

Enquiry deadline

21 January 2026, 12:00pm

Tender submission deadline

30 January 2026, 12:00pm

Submission address and any special instructions

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Tenders may be submitted electronically

Yes

Award criteria

The award carries a total weighting of 100%, this is split between the following sections:

The overall weighting for the quality criteria is 55%

The overall weighting for the social value criteria is 20%

The overall weighting for the price criteria is 25%

For full details please refer to the procurement documents.

Procedure

Procedure type

Below threshold - open competition

Contracting authority

Birmingham City Council

- Public Procurement Organisation Number: PCJJ-4826-QMLZ

Council House, 1 Victoria Square

Birmingham

B1 1BB

United Kingdom

Contact name: Commercial and Procurement

Email: etendering@birmingham.gov.uk

Website: <https://in-tendhost.co.uk/birminghamcc>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government