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Planning

Expression of Interest for Managed Networks

Together Housing Association Limited

UK2: Preliminary market engagement notice - Procurement Act 2023 - <u>view information</u> <u>about notice types</u>

Notice identifier: 2025/S 000-083926

Procurement identifier (OCID): ocds-h6vhtk-05f80e

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Scope

Reference

ICT/EOI/Managed network

Description

Together Housing Association (THA) invites Expressions of Interest (EOI) from suitably qualified and experienced service providers to deliver a fully managed, end-to-end networking service for a series of dedicated critical-infrastructure networks deployed across THG care schemes.

These networks support essential services such as telephony, environmental systems (e.g., boilers and plant room equipment), and other life-safety or operational technology. Maintaining exceptionally high availability is fundamental to THG's duty of care and operational resilience.

Together housing is seeking a solution that can be delivered in a collaborative, long-term partnership, not just a transactional supplier arrangement. Together housing will retain operational involvement and administrative oversight, while the appointed provider will

deliver assurance, monitoring, and 24/7/365 response and support, including out-of-hours incident management.

Contract dates (estimated)

- 1 May 2026 to 30 April 2029
- 3 years

Main procurement category

Services

CPV classifications

- 32400000 Networks
- 72315000 Data network management and support services

Contract locations

- UKC North East (England)
- UKD North West (England)
- UKE Yorkshire and the Humber
- UKF East Midlands (England)
- UKG West Midlands (England)
- UKH East of England
- UKI London
- UKJ South East (England)

• UKK - South West (England)

Engagement

Engagement deadline

23 January 2026

Engagement process description

At this stage, THA are seeking responses to our engagement questionnaire. Suppliers should email THGProcurementEOl@togetherhousing.co.uk expressing their interest in this market engagement process and request a copy of the managed network questionnaire for completion.

The deadline date for submission of questionnaire responses is 23rd January 2026 at 5pm. Completed questionnaires should be submitted to THGProcurementEOl@togetherhousing.co.uk.

THA may conduct meetings following the receipt of questionnaire responses and may also host market engagement sessions, such as webinars or supplier days.

Contracting authority

Together Housing Association Limited

Charity Commission (England and Wales): 28687R

Public Procurement Organisation Number: PQJG-5434-MPPM

Bull Green House

Halifax

HX1 2EB

United Kingdom

Email: THGProcurementEOI@togetherhousing.co.uk

Region: UKE44 - Calderdale and Kirklees

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)