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Award

Maintenance of Zettler Nurse Call System at Bluestone Unit, Craigavon Area Hospital for SHSCT

Southern Health and Social Care Trust

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-083913

Procurement identifier (OCID): ocds-h6vhtk-05f808 ([view related notices](#))

Published 17 December 2025, 2:31pm

Scope

Description

Maintenance of Zettler Nurse Call System at Bluestone Unit located at Craigavon Area Hospital for SHSCT

Contract 1. Maintenance of Zettler Nurse Call System in Bluestone Unit, Craigavon Area Hospital for SHSCT

Supplier

- ADT FIRE AND SECURITY PLC

Contract value

- £200,000 excluding VAT
- £240,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

14 February 2026

Contract dates (estimated)

- 15 February 2026 to 14 February 2031
- Possible extension to 14 February 2033
- 7 years

Description of possible extension:

The Nurse Call tender has been withdrawn from SMC Workplan.

There are currently no plans to retender.

We plan to award the contract for an initial 5 year period; towards the end of this period we will review the requirements for the contract and the expenditure to date and consider availing of all or part of the extension period.

Main procurement category

Services

CPV classifications

- 50000000 - Repair and maintenance services

Contract locations

- UKN - Northern Ireland

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

ADT Fire and Security are the Sole Supplier for maintenance of Zettler Nurse Call Systems in Northern Ireland under:

SCHEDULE 5

Direct award justifications

(1) This Schedule contains the direct award justifications.

Single suppliers

(6) The following conditions are met in relation to the public contract-

(a) due to an absence of competition for technical reasons, only a particular supplier can supply the goods, services or works required, and

(b) there are no reasonable alternatives to those goods, services or works.

Supplier

ADT FIRE AND SECURITY PLC

- Companies House: 01161045
- Public Procurement Organisation Number: PPDD-5963-DCNV

Security House The Summit

Sunbury On Thames

TW16 5DB

United Kingdom

Email: BTS-EMEA-BID-SUPPORT@jci.com

Website: <https://www.adt.co.uk/>

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Maintenance of Zettler Nurse Call System in Bluestone Unit, Craigavon Area Hospital for SHSCT

Contracting authority

Southern Health and Social Care Trust

- Public Procurement Organisation Number: PJCC-1957-RCGP

Craigavon Area Hospital, 68 Lurgan Road

Portadown

BT63 5QQ

United Kingdom

Contact name: Steven Lindsay

Email: steven.lindsay@southerntrust.hscni.net

Region: UKN07 - Armagh City, Banbridge and Craigavon

Organisation type: Public authority - central government

Devolved regulations that apply: Northern Ireland