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Tender

Specialist Family & Carers Service

Stockton on Tees Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-083749

Procurement identifier (OCID): ocds-h6vhtk-058503

Published 17 December 2025, 11:43am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

To include an additional link to the procurement portal. This contract is under the Light Touch Regime.

Scope

Reference

OPEN20251419

Description

Specialist Family and Carers service by Stockton-on-Tees Borough Council, which aims to support people affected by someone else's drug or alcohol use, and/or involvement in the illicit and illegal drugs trade.

The service will work holistically with families and carers to help them:

- Manage, cope with, and reduce the impact of substance use on the whole family unit.
- Support loved ones through their substance use treatment and recovery journey.

This will be achieved through a mix of structured 1-1 and group interventions and trauma-informed counselling, following a robust initial assessment and care planning process.

Service users will also receive ongoing information, advice, guidance, advocacy, peer support, training, signposting, respite activities, crisis intervention and practical support.

Total value (estimated)

- £770,000 excluding VAT
- £924,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

The contract will include the option for the Authority to extend the contract by 24 months

and again by 12 months. Therefore, the contract term is 24+24+12 months.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKC11 - Hartlepool and Stockton-on-Tees

Participation

Particular suitability

Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

2 January 2026, 5:00pm

Tender submission deadline

9 January 2026, 12:00pm

Submission address and any special instructions

<https://www.open-uk.org/>

<https://www.open-uk.org/opportunities/overview/public/c9febf64-ba70-455f-a1d1-14c2d044129a>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

31 January 2026

Recurring procurement

Publication date of next tender notice (estimated): 1 November 2030

Award criteria

Name	Type	Weighting
Identifying and Responding to Support Needs	Quality	25%
Delivering the Service Model and Outcomes	Quality	25%
Marketing, Promotion and Partnership Working	Quality	15%
Service Management and Workforce	Quality	15%
Evidence Based Delivery and Impact	Quality	10%
Social Value	Quality	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Stockton on Tees Borough Council

- Public Procurement Organisation Number: PCVQ-6435-GNMW

Dunedin House, Columbia Drive, Thornaby

Stockton on Tees

TS17 6BJ

United Kingdom

Email: jacob.headlam@stockton.gov.uk

Region: UKC11 - Hartlepool and Stockton-on-Tees

Organisation type: Public authority - sub-central government