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Tender

A comprehensive IT Managed Service

Taunton Town Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-083707

Procurement identifier (OCID): ocds-h6vhtk-05dfb3 ([view related notices](#))

Published 17 December 2025, 11:07am

Scope

Description

Taunton Town Council invites suitably qualified and experienced suppliers capable of providing strategic guidance, technical support, and managed services to submit tenders for the provision of a comprehensive IT Managed Service to ensure reliable, secure, and efficient IT operations.

The Council currently operates within the Microsoft 365 ecosystem, with approximately 62 laptop users and 43 mobile users (20 of which are elected members). We are distributed across 2 sites, Deane House (TA1 1HE) and Trafalgar House (TA1 5LY).

The Council currently hosts no on-premises servers.

Total value (estimated)

- £300,000 excluding VAT
- £360,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2030
- 4 years

Main procurement category

Services

CPV classifications

- 72600000 - Computer support and consultancy services

Contract locations

- UKK23 - Somerset

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

13 January 2026, 11:59pm

Tender submission deadline

20 January 2026, 12:00pm

Submission address and any special instructions

Submission address as stated in the ITT

<https://www.taunton-tc.gov.uk/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

31 January 2026

Recurring procurement

Publication date of next tender notice (estimated): 1 November 2029

Award criteria

Name	Type	Weighting
Quality	Quality	65%
Price	Price	30%
Environmental	Quality	5%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

[ITT IT .doc](#)

[Annex 1.xlsx](#)

[Proposed Structure Charts Annex 2.pdf](#)

[Asset Management Spreadsheet - Annex 3.xlsx](#)

Contracting authority

Taunton Town Council

- Public Procurement Organisation Number: PMDN-7336-NLLJ

Deane House

Taunton

TA1 9QQ

United Kingdom

Email: procurement@taunton-tc.gov.uk

Region: UKK23 - Somerset

Organisation type: Public authority - sub-central government