

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/083653-2025>

Planning

RE23090 D - ICT infrastructure Managed Services

London Borough of Ealing

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-083653

Procurement identifier (OCID): ocds-h6vhtk-0521ce

Published 17 December 2025, 10:10am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Changes to the possible dates for going out to market - likely 2026

Likely contract start date - June 2027

Scope

Reference

C0522

Description

The Council of London Borough of Ealing intends to invite and evaluate tenders under an Open Procurement procedure for: The Council of London Borough of Ealing intends to invite and evaluate tenders under an Open Procurement procedure for:

ICT Infrastructure Managed Services (Mandatory Services):

- The management of ICT Infrastructure including server hardware and software
- The provision and management of Information Services
- Server storage support (within a hyperconverged environment)
- Cloud tenancy management inside Microsoft Azure, Office365
- Backup as a Service (BaaS)

Professional Consultancy Services (Optional Services) covering:

- Project Managers
- Technical Architects
- Security Architects
- Microsoft system specialists
- Business Analysts

Please note this pre market engagement is not a call for tender.

Update 17.12.25 - Please note the Council is likely (although not yet confirmed) to test the market in 2026 for this service for a possible contract award in 2027.

Total value (estimated)

- £11,125,000 excluding VAT
- £13,350,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 June 2026 to 31 May 2029
- Possible extension to 31 May 2031
- 5 years

Main procurement category

Services

CPV classifications

- 30200000 - Computer equipment and supplies
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 71311300 - Infrastructure works consultancy services
- 72000000 - IT services: consulting, software development, Internet and support
- 79400000 - Business and management consultancy and related services

Contract locations

- UK - United Kingdom
-

Engagement

Engagement deadline

12 September 2025

Engagement process description

Please find below link to Atamis e- tendering system which you will need to register yourself in order to view the pre market engagement questionnaire.

Atamis link: <https://ealinglbc-atamis.my.site.com/login>

Once registered, you will need to look up the RE23090 D - ICT infrastructure Managed Services opportunity to view the attachment/questionnaire.

Clarifications and questions regarding this pre market engagement process should be raised via the messaging system on the e-tendering portal Atamis (under this named opportunity under project ref - C0522), alternatively if you have any problems or technical difficulties accessing the portal you may email support@atamis.co.uk/ tel : 029 2280 9277, however all questions and answers will be published via Atamis to ensure transparency.

Contracting authority

London Borough of Ealing

- Public Procurement Organisation Number: PRHZ-3346-MGDQ

14-16 Uxbridge Road, London

London

W5 2HL

United Kingdom

Contact name: Avneet Johal

Telephone: 020 8825 9655

Email: johala@ealing.gov.uk

Website: <http://www.ealing.gov.uk>

Region: UKI73 - Ealing

Organisation type: Public authority - sub-central government