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Not applicable

## **Rehabilitation Services - Royce House (PSR Direct Award Route C)**

Redcar and Cleveland Borough Council

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-083627

Procurement identifier (OCID): ocids-h6vhtk-05efe5

Published 17 December 2025, 9:41am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Redcar and Cleveland Borough Council

Redcar and Cleveland House, Kirkleatham Street

Redcar

TS101RT

#### **Contact**

Procurement

#### **Email**

[Procurement@redcar-cleveland.gov.uk](mailto:Procurement@redcar-cleveland.gov.uk)

#### **Telephone**

+44 1642774774

#### **Country**

United Kingdom

**Region code**

UKC12 - South Teesside

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.redcar-cleveland.gov.uk](http://www.redcar-cleveland.gov.uk)

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Rehabilitation Services - Royce House (PSR Direct Award Route C)

#### **II.1.2) Main CPV code**

- 85312500 - Rehabilitation services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Provision of a residential rehabilitation service delivered at Royce House, Brotton (PSR Direct Award Route C)

Contract Period 17 December 2025 to 31 March 2026 with 1 x 12 month optional extension period. Contract value stated includes estimated value of optional extension period.

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## Section VI. Complementary information

### VI.6) Original notice reference

Notice number: [2025/S 000-080231](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

VI.3

Instead of

Text

his is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to decision makers by 16th December. Written representations should be sent to - [hayden.bowman@redcar-cleveland.gov.uk](mailto:hayden.bowman@redcar-cleveland.gov.uk)

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Assessment of the existing provider's current performance against the existing contract taking into account the established key criteria:

Quality & Innovation - Meeting Expectations - Demonstrated their commitment to delivering person centred, holistic care for people who are in recovery from substance use. The team includes trauma counsellors to ensure that key aspects of a patients wellbeing is addressed. Involvement from family members and caregivers is encouraged to ensure long term recovery support and community reintegration. For people completing residential rehab, an accredited Ambassador programme is offered which develops credible and confident lived experience leaders, peer to peer support, and visible recovery challenging stigma

Value - Meeting Expectations - The programme they operate brings cost savings in terms of a reduced reliance on health care services that comes with addiction to drugs or alcohol, and the improvements it brings to individuals prospects for employment,

education and housing situation. The quality of the residential rehab programme directly influences the long term outcomes of people as they are offered up to 24 weeks of structured support, followed by strong aftercare and follow up support.

Integration - Meeting Expectations - The provider has established links with key health care and justice partners which would continue under this new contract, to ensure full integration and collaboration with other relevant health care services.

Improving access, reducing health inequalities and facilitating choice - Meeting Expectations - The provider has established a successful model for delivery which includes targeted outreach workers who work with groups of people with lower engagement and poorer health outcomes such as crack and opiate users. They work closely with the local treatment services and robustly support individuals to access and maintain treatment.

Social value - Meeting Expectations - The Provider offers volunteering opportunities, not just in the field of substance use, and have an Intensive Support Programme, working closely with local employers, to offer paid employment opportunities to people in recovery from substance use.

Read

Text

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. This contract has now been formally awarded using direct award process C.

Assessment of the existing provider's current performance against the existing contract taking into account the established key criteria:

Quality & Innovation - Meeting Expectations - Demonstrated their commitment to delivering person centred, holistic care for people who are in recovery from substance use. The team includes trauma counsellors to ensure that key aspects of a patient's wellbeing is addressed. Involvement from family members and caregivers is encouraged to ensure long term recovery support and community reintegration. For people completing residential rehab, an accredited Ambassador programme is offered which develops credible and confident lived experience leaders, peer to peer support, and visible recovery challenging stigma

Value - Meeting Expectations - The programme they operate brings cost savings in terms of a reduced reliance on health care services that comes with addiction to drugs or

alcohol, and the improvements it brings to individuals prospects for employment, education and housing situation. The quality of the residential rehab programme directly influences the long term outcomes of people as they are offered up to 24 weeks of structured support, followed by strong aftercare and follow up support.

Integration - Meeting Expectations - The provider has established links with key health care and justice partners which would continue under this new contract, to ensure full integration and collaboration with other relevant health care services.

Improving access, reducing health inequalities and facilitating choice - Meeting Expectations - The provider has established a successful model for delivery which includes targeted outreach workers who work with groups of people with lower engagement and poorer health outcomes such as crack and opiate users. They work closely with the local treatment services and robustly support individuals to access and maintain treatment.

Social value - Meeting Expectations - The Provider offers volunteering opportunities, not just in the field of substance use, and have an Intensive Support Programme, working closely with local employers, to offer paid employment opportunities to people in recovery from substance use.