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Tender

Provision of Women's Refuge and Floating Support Service

Blaenau Gwent County Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-083567

Procurement identifier (OCID): ocids-h6vhtk-05f735

Published 16 December 2025, 5:10pm

Scope

Reference

ITT_122114

Description

The service will provide 24/7 housing related support to single women and women (aged 16 years or over, there is no upper age limit) and their children residing at the women's refuge, Amber House. Women accessing the service may have additional needs such as (not limited to) experiencing mental health issues, physical disabilities and substance misuse issues.

The refuge will:

- Provide emergency accommodation for single women and women with children fleeing Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV)
- Provide single women and women with children with a place of safety, security and stability and the time to make informed decisions about their future

- Provide culturally aware and gender informed emotional and practical support
- Provide effective housing related support to enable women affected by VAWDASV to rebuild their lives and make the transition to a settled home

Amber House provides emergency accommodation with support for a period typically less than 6 months. The amount of time a woman (and her children) is accommodated at the refuge should be kept to a minimum. Support is provided to assist women to move on from Amber House in a planned way into their own accommodation. Women moving on from Amber House will be able to access (if required) a range of Floating Support Services commissioned by the Social Care and Housing Support Commissioning Team to further assist them with living independently in the community.

The service must be compliant with the relevant elements of the Renting Homes (Wales) Act 2016 and must adhere to the Blaenau Gwent's Licence Extension Request Policy.

Total value (estimated)

- £2,315,273 excluding VAT
- £2,778,828 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

Contract can be extended for 2 years at 12 month intervals and subject to performance and funding

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKL16 - Gwent Valleys

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

13 January 2026, 5:00pm

Tender submission deadline

20 January 2026, 12:00pm

Submission address and any special instructions

<https://etenderwales.ukp.app.jaggaer.com>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

- Welsh
- English

Award decision date (estimated)

13 February 2026

Recurring procurement

Publication date of next tender notice (estimated): 2 September 2030

Award criteria

Name	Description	Type	Weighting
Technical	Quality criteria	Quality	80.00%
Cost	Total tender sum	Price	20.00%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Reduced tendering period

Yes

Light touch contract - no minimum

Justification for not publishing a preliminary market engagement notice

basic requirement in a well established marketplace

Documents

Associated tender documents

<https://etenderwales.ukp.app.jaggaer.com>

Tender pack and all associated documents are accessible via Etenderwales at the web address <https://etenderwales.ukp.app.jaggaer.com> and reference Itt_122114 Provision of Womens Refuge and Floating Support Service

Tender deadline is 12 noon Tuesday 20th January 2026

Contracting authority

Blaenau Gwent County Borough Council

- Public Procurement Organisation Number: PDMD-4229-TQWR

General Offices

Ebbw Vale

NP23 6DN

United Kingdom

Contact name: Paul Jones

Email: paul.jones@blaenau-gwent.gov.uk

Website: <http://www.blaenau-gwent.gov.uk/>

Region: UKL16 - Gwent Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales