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Award

Wales Terminology Service

Digital Health & Care Wales

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-083524

Procurement identifier (OCID): ocds-h6vhtk-05f71b ([view related notices](#))

Published 16 December 2025, 4:19pm

Scope

Reference

P1031

Description

Digital Health and Care Wales ("DHCW") have a requirement for a Fast Healthcare Interoperability Resources ("FHIR") Terminology Software License. The Terminology Service is a key component of the National Data Resource ("NDR") infrastructure; the requirement will maintain and distribute nationally agreed data and information standards across Wales Health and Care.

In accordance with PA2023 Section 47 (7)(b); there would be a detrimental consequences to business continuity for DHCW if a different Supplier was utilised which would pose great technical difficulties and furthermore; would cost a considerable amount of time and money. This would be due to requiring a redesign of infrastructure and DHCW would need to start the assurance process from the very beginning. This in turn would also impact SNOMED Services which would not be able to support and would cause delays of implementing National clinical applications, which would affect patient care.

Contract 1. Wales Terminology Service

Supplier

- Commonwealth Scientific and Industrial Research

Contract value

- £267,250 excluding VAT
- £320,700 including VAT

Above the relevant threshold

Earliest date the contract will be signed

9 January 2026

Contract dates (estimated)

- 1 March 2026 to 29 February 2028
- Possible extension to 28 February 2029
- 3 years

Description of possible extension:

Option to extend for additional twelve (12) months.

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKL - Wales

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Switching to direct award

The provider Commonwealth Scientific and Industrial Research ("CSIRO") delivers a solution which has embedded the delivery of the terminology service for DHCW. As an Organisation, it is Australia's National science agency and innovation catalyst which supports in solving challenges through innovative science and technology.

CSIRO improves data consistency and quality whilst maintaining and distributing data and information across Wales. CSIRO is the only provider who is able to deliver associated support and the required licence can only be sought by CSIRO. The organisation has been a supplier to DHCW since 2020 and no other provider is able to offer the knowledge and expertise.

Furthermore, with the current complexities of exit and the additional costs of change that would incur a replacement, value for money would be greatly compromised but also if another platform was utilised; this would require resource time and effort and exiting off the solution would prove very disruptive to service delivery and would not offer value for money to the organisation or NHS Wales. To continue to employ the existing platform, this is maximising value of the investment made to date.

Supplier

Commonwealth Scientific and Industrial Research

- Public Procurement Organisation Number: PMRV-8741-GNXJ

Australian Research Centre Level 5

Herston

4029

Australia

Email: Sandy.Farnworth@csiro.au

Website: <https://www.csiro.au/>

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Wales Terminology Service

Contracting authority

Digital Health & Care Wales

- Public Procurement Organisation Number: PHXM-8593-WBPZ

Ty Glan-yr-Afon

Cardiff

CF11 9AD

United Kingdom

Contact name: Rhian Sadler

Telephone: 02920 500500

Email: Rhian.Sadler@wales.nhs.uk

Website: <https://dhw.nhs.wales/about-us/our-offices/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales