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Planning

SOC Out-of-Hours Protective Monitoring Service

DEPARTMENT OF ENVIRONMENT, FOOD AND RURAL AFFAIRS

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-083442

Procurement identifier (OCID): ocds-h6vhtk-05f6e3

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Section I: Contracting authority

I.1) Name and addresses

DEPARTMENT OF ENVIRONMENT, FOOD AND RURAL AFFAIRS

Seacole Building, 2 Marsham Street

London

SW1P 4DF

Contact

Sara Bevan

Email

network.procurement@defra.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs>

Buyer's address

<https://defra-family.force.com/s/Welcome>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Environment

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SOC Out-of-Hours Protective Monitoring Service

Reference number

C32398

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

Defra's Security Operations Centre (SOC) is reliant on a hybrid model for protective monitoring, whereby Defra's internal SOC provides coverage during standard business hours (09:00-17:00) Monday to Friday and an external supplier delivers monitoring outside these hours. Defra is seeking to reprocure this out-of-hours Protective Monitoring SOC service when the incumbent contract expires on 31st October 2026.

II.1.5) Estimated total value

Value excluding VAT: £1,200,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKI32 - Westminster

II.2.4) Description of the procurement

Contract Term:

The Authority is seeking an initial contract term of 3-years, with two options to extend for 1-year each (3+1+1).

Route to Market:

The Crown Commercial Service's RM3764.3 Cyber Security Services 3 DPS. Suppliers must register on the DPS via CCS' website and meet the Contracting Authority's requirements to be considered for this opportunity.

Timelines* (2026)

10th March - ITT Stage 1 released

23rd March - ITT Stage 2 released

20th April - ITT Submission deadline

11th June - Contract Award

1st November - Contract Start Date

*Please note that these are provisional timelines and could be subject to change at the Authority's discretion.

II.2.14) Additional information

Please register on the DPS here

<https://supplierregistration.cabinetoffice.gov.uk/dps/RM37643?nav=0> to be considered for this opportunity.

II.3) Estimated date of publication of contract notice

15 July 2026

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes