

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/083420-2025>

Award

Electrical and Life Safety Maintenance Contract (Brunelcare)

BRUNELCARE

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-083420

Procurement identifier (OCID): ocds-h6vhtk-055e79 ([view related notices](#))

Published 16 December 2025, 2:17pm

Scope

Description

Brunelcare wishes to appoint a Supplier for the supply of services and works in respect of electrical and life safety maintenance.

The Supplier shall be responsible for all Planned Maintenance and Reactive Maintenance of electrical and life safety systems located within properties owned, leased, or tenanted by Brunelcare.

A professionally managed service is to be provided for both Planned and Reactive Maintenance activities.

The Supplier shall ensure the availability of qualified on-call personnel to respond to maintenance issues and system failures twenty-four hours a day, seven days a week, throughout the entire calendar year, including public holidays.

Brunelcare is a Bristol-based charity providing high-quality housing, care and support for later living in the South West.

Brunelcare undertook an Open Procedure to select a suitable Supplier to deliver the

Electrical and Life Safety Maintenance Contract to commence on 1st April 2026 (five (5) year contract term).

The Supplier will be expected to provide services as per the Specification to any Brunelcare asset as required. As and when assets are obtained or disposed of, the Supplier will be notified.

Within the Pricing Schedule of this tender, the Contracting Authority has stated a number of assets/properties that the Supplier will be expected to deliver services to - if this list of assets/properties needs to be modified throughout the contract term, this will be considered a "materialisation of a known risk".

Please note that Shared Service for Housing (SSfH) is acting as the managing and contact organisation on behalf of Brunelcare (the Contracting Authority) for this tender opportunity.

Contract 1. Electrical and Life Safety Maintenance Contract (Brunelcare)

Supplier

- NRT BUILDING SERVICES GROUP LIMITED

Contract value

- £2,927,950.79 including VAT

Above the relevant threshold

Award decision date

27 November 2025

Date assessment summaries were sent to tenderers

16 December 2025

Standstill period

- End: 29 December 2025
- 8 working days

Earliest date the contract will be signed

9 January 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- 5 years

Main procurement category

Services

CPV classifications

- 45310000 - Electrical installation work
- 50711000 - Repair and maintenance services of electrical building installations

- 71000000 - Architectural, construction, engineering and inspection services

Contract locations

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Information about tenders

- 4 tenders received
- 4 tenders assessed in the final stage:
 - 4 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 3 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

NRT BUILDING SERVICES GROUP LIMITED

- Companies House: 03229578
- Public Procurement Organisation Number: PVCZ-2738-ZJND

Castle House

Banstead

SM7 3BT

United Kingdom

Email: bidteam@nrtgroup.co.uk

Website: <https://nrtgroup.co.uk/>

Region: UKJ26 - East Surrey

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Electrical and Life Safety Maintenance Contract (Brunelcare)

Contracting authority

BRUNELCARE

- Companies House: 00601847

- Public Procurement Organisation Number: PQJY-6919-VZQG

Saffron Gardens Prospect Place

Bristol

BS5 9FF

United Kingdom

Contact name: Amy Myers

Email: Amymyers@ssfh.org.uk

Region: UKK11 - Bristol, City of

Organisation type: Public authority - sub-central government

Other organisations

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

SHARED SERVICES FOR HOUSING LIMITED

Summary of their role in this procurement: Summary of their role in this procurement: Shared Service for Housing (SSfH) is acting as the managing and contact organisation on behalf of Brunelcare (the Contracting Authority) for this tender opportunity, carrying out the role as Procurement Consultant.

- Companies House: 16356505
- Public Procurement Organisation Number: PGNT-9288-TPMJ

230 Blackfriars Road

London

SE1 8NW

United Kingdom

Contact name: Amy Myers

Email: Amymyers@ssfh.org.uk

Region: UKI44 - Lewisham and Southwark

Q WORKS LTD

Summary of their role in this procurement: Technical consultant and member of the evaluation panel (assessor).

- Companies House: 10854124
- Public Procurement Organisation Number: PQLN-5929-GCQD

Woodlands Grange Woodlands Lane

Bristol

BS32 4JY

United Kingdom

Email: alex@q-works.co.uk

Website: <http://www.q-works.co.uk>

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Contact organisation

Contact SHARED SERVICES FOR HOUSING LIMITED for any enquiries.