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Contract

## **DDaT25529 - IT Service Desk Software**

UK Research and Innovation

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-083356

Procurement identifier (OCID): ocds-h6vhtk-05f6b4

Published 16 December 2025, 1:11pm

### **Scope**

### **Reference**

DDaT25529 - IT Service Desk Software

### **Description**

\*\*\*\*\* THIS IS A CONTRACT DETAILS NOTICE, NOT A CALL FOR COMPETITION \*\*\*\*\*

This procurement is being concluded without a competitive procurement exercise. UK Research and Innovation had a requirement for the provision of IT Service Desk Software.

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## **Contract 1. DDaT25529 - IT Service Desk Software**

### **Supplier**

- ZOHO CORPORATION LIMITED

### **Contract value**

- £23,504 excluding VAT
- £28,204.80 including VAT

Below the relevant threshold

### **Date signed**

8 December 2025

### **Contract dates**

- 8 December 2025 to 6 December 2026
- 11 months, 30 days

### **Main procurement category**

Goods

### **CPV classifications**

- 48000000 - Software package and information systems

## Contract locations

- UK - United Kingdom
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## Procedure

### Procedure type

Below threshold - without competition

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## Supplier

### ZOHO CORPORATION LIMITED

- Companies House: 13424508
- Public Procurement Organisation Number: PWCH-5637-MCNU

Suite 1.09, Challenge House Sherwood Drive

Milton Keynes

MK3 6DP

United Kingdom

Email: [sales@eu.zohocorp.com](mailto:sales@eu.zohocorp.com)

Website: <https://www.zoho.com/>

Region: UKJ12 - Milton Keynes

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. DDaT25529 - IT Service Desk Software

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## **Contracting authority**

### **UK Research and Innovation**

- Public Procurement Organisation Number: PDQJ-7126-JDHG

Polaris House, North Star Avenue

Swindon

SN2 1FL

United Kingdom

Email: [commercial@ukri.org](mailto:commercial@ukri.org)

Region: UKK14 - Swindon

Organisation type: Public authority - central government

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## **Other organisation**

These organisations are carrying out the procurement, or part of it, on behalf of the

contracting authorities.

## **UK Shared Business Services Ltd**

Summary of their role in this procurement: Shared service Provider

- Public Procurement Organisation Number: PMPN-7535-GNTG

Polaris House, North Star Avenue

Swindon

SN2 1FF

United Kingdom

Email: [ddatprocurement@uksbs.co.uk](mailto:ddatprocurement@uksbs.co.uk)

Region: UKK14 - Swindon

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## **Contact organisation**

Contact UK Shared Business Services Ltd for any enquiries.