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Contract

MSK Community Pain Service

East Sussex Healthcare NHS Trust

F03: Contract award notice

Notice identifier: 2025/S 000-083352

Procurement identifier (OCID): ocds-h6vhtk-05961f

Published 16 December 2025, 1:03pm

Section I: Contracting authority

I.1) Name and addresses

East Sussex Healthcare NHS Trust

729 The Ridge

St Leonards on Sea

TN37 7PT

Contact

Procurement

Email

esht.procurement@nhs.net

Telephone

+44 3001514500

Country

United Kingdom

Region code

UKJ2 - Surrey, East and West Sussex

Internet address(es)

Main address

<https://www.esht.nhs.uk/>

Buyer's address

<https://www.esht.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

MSK Community Pain Service

Reference number

CI/ES/25/1433

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

Procurement for the provision of a Community Pain Service to East Sussex MSK Partnership East (ESMSKP)

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £11,326,238

II.2) Description

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

Procurement for the provision of a Community Pain Service to East Sussex MSK Partnership East (ESMSKP)

II.2.5) Award criteria

Quality criterion - Name: Quality & Innovation / Weighting: 35%

Quality criterion - Name: Integration, collaboration & service sustainability / Weighting: 15

Quality criterion - Name: Improving access, reducing health inequalities & facilitating choice& service sustainability / Weighting: 35

Quality criterion - Name: Social Value / Weighting: 5

Cost criterion - Name: Value / Weighting: 10%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-054778](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 December 2025

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care Unbound Limited

177 Preston Road

Brighton

BN1 6AG

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

National registration number

06528491

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £11,326,238

Lowest offer: £11,326,238 / Highest offer: £11,326,238 taken into consideration

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) INTENTION to award notice.

The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by 30/12/2025 at 12pm. . This contract has not yet formally been awarded; this notice serves as an intention to award a contract under the competitive process of the PSR

No conflicts of interests stated.

Award decision makers Senior Leadership Team at East Sussex MSK Partnership. M Carr, A Meades, N Waller and S York. 25th November 2025,

Highest 'weighted score' using 23 questions based on PSR criteria

Each of the 23 questions was applied a % weighting, with the sum of all the weightings equalling 100%. A score of 0-5 was applied to each question. Ie: a question with a weighting of 10% that scored a 3 was awarded 6% (10% * 3/5) = 6%

VI.4) Procedures for review

VI.4.1) Review body

ESHT

District General Hospital

Eastbourne

Bn21 2ud

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Centre for Effective Dispute Resolution

70 Fleet Street

London

EC4Y 1EU

Email

info@cedr.com

Country

United Kingdom

Internet address

<https://www.cedr.com/>