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Award

Professional Standards Case Management System

Ministry of Defence

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-083328

Procurement identifier (OCID): ocids-h6vhtk-05f6a8

Published 16 December 2025, 12:36pm

Scope

Reference

715696457

Description

Professional Standards Case Management System for the Defence Serious Crime Cmd.
A secure IT system.

Contract 1. Professional Standards Case Management System

Supplier

- Force Information Systems

Contract value

- £275,689 excluding VAT
- £330,826.80 including VAT

Above the relevant threshold

Earliest date the contract will be signed

31 January 2026

Contract dates (estimated)

- 2 February 2026 to 1 February 2029
- 3 years

Main procurement category

Services

CPV classifications

- 72268000 - Software supply services

Contract locations

- UK - United Kingdom

Other information

Description of risks to contract performance

Head Office Commercial, as part of the UK Ministry of Defence, intends to award a contract to Force Information Systems Ltd for a Professional Standards Case Management System (Centurion) to be used by the Service Police. The Contract will be for a term of 3 years and has an estimated value of £275,689 (exclusive of VAT).

It is considered that this contract can be awarded under Section 41 of the Procurement Act 2023 because the direct award justification specified in paragraph 6 of Schedule 5 (single supplier – technical reasons) applies.

This is because the Centurion system is the only professional standards software recommended by the College of Policing that can be fully integrated with software used by the Home Office and all territorial police forces in England and Wales and the only tool from which Police Professional Standards national statistics are calculated. There are no other reasonable alternatives.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

necessary in order to ensure the proper functioning of a sector on which the defence, security or economic stability of the United Kingdom relies

Supplier

Force Information Systems

- Public Procurement Organisation Number: PGTX-3738-TTQG

101b Park Drive, Milton Park,

Abingdon,

OX14 4RY

United Kingdom

Email: enquiries@forceinformationsystems.zohodesk.eu

Region: UKJ14 - Oxfordshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Professional Standards Case Management System

Contracting authority

Ministry of Defence

- Public Procurement Organisation Number: PHVX-4316-ZVGZ

65 Brown Street

Glasgow

G13 2EX

United Kingdom

Email: ewen.burton339@mod.gov.uk

Website: <https://www.gov.uk/government/organisations/ministry-of-defence>

Region: UKM82 - Glasgow City

Organisation type: Public authority - central government