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Contract

The Provision of a Diverse and Sustainable Catering Service

City of Glasgow College

F03: Contract award notice

Notice identifier: 2025/S 000-083283

Procurement identifier (OCID): ocids-h6vhtk-05f64e

Published 16 December 2025, 11:53am

Section I: Contracting authority

I.1) Name and addresses

City of Glasgow College

190 Cathedral Street, Glasgow

Glasgow

G4 0RF

Contact

Danielle Gough

Email

danielle.gough@cityofglasgowcollege.ac.uk

Telephone

+44 1413755617

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.cityofglasgowcollege.ac.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00453

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of a Diverse and Sustainable Catering Service

Reference number

CS/CoGC/25/29

II.1.2) Main CPV code

- 55520000 - Catering services

II.1.3) Type of contract

Services

II.1.4) Short description

City of Glasgow College is seeking an experienced and sustainability-focused catering provider to operate and develop food and beverage services for students, staff and visitors across its two campuses:

City Campus, 190 Cathedral Street, Glasgow, G4 0RF

Riverside Campus, 21 Thistle Street, Glasgow, G5 9XB

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 55520000 - Catering services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

City of Glasgow College

City Campus - 190 Cathedral Street, Glasgow, G4 0RF

Riverside Campus - 21 Thistle Street, Glasgow, G5 9XB

II.2.4) Description of the procurement

City of Glasgow College seeks to appoint a forward-thinking, innovative and sector-leading Catering Provider to deliver a diverse, sustainable and inclusive catering service across both Campuses. The successful Contractor will provide catering for students, staff and visitors throughout the academic year, operating a multi-outlet service that is

responsive to varying demand across campuses.

The Catering Service must be affordable, high quality and customer-focused, with standards that reflect best practice in ingredient quality, food safety, presentation, nutrition and customer service. The service is expected to deliver an attractive and modern catering offer aligned to student expectations and contemporary market trends.

Sustainability is a core theme of the contract. The Provider must embed sustainability throughout all aspects of service delivery, including food provenance, ethical and fair trade sourcing, animal welfare, sustainable fisheries, plant-forward menu development, biodiversity, energy usage, carbon management, reduction of single use plastics, and minimisation of food waste. The Provider will be expected to support the College's wider sustainability and climate objectives and demonstrate continuous improvement over the life of the contract.

The contract places strong emphasis on generating meaningful social value and supporting the student experience. The Provider will be required to deliver added-value initiatives including modern apprenticeships, work placements, volunteering, employability activity, and collaboration with the Hospitality and Culinary Arts curriculum. Engagement with learners, including student led initiatives and menu development, will form a key element of contract performance.

The College intends to establish a collaborative partnership approach with the successful Provider, based on shared objectives, transparency and joint responsibility for improvement. The Provider will be responsible for the safe collection of waste oil, and will be required to adopt innovative waste and recycling practices to support carbon reduction objectives. General waste and mixed recycling services will be provided by the College.

II.2.5) Award criteria

Quality criterion - Name: Implementation & Mobilisation / Weighting: 3%

Quality criterion - Name: Workforce Management (TUPE, Recruitment, Fair Work, EDI, Modern Slavery) / Weighting: 3%

Quality criterion - Name: Training, Competence & Development / Weighting: 3%

Quality criterion - Name: Contract Management & Governance / Weighting: 5%

Quality criterion - Name: KPI Management & Performance Monitoring / Weighting: 2.5%

Quality criterion - Name: Quality Assurance & Audit / Weighting: 2%

Quality criterion - Name: Operational Delivery - Vision & Approach / Weighting: 5%

Quality criterion - Name: Food Concepts & Menus / Weighting: 5%

Quality criterion - Name: Hospitality & Events (incl. Summer Schools) / Weighting: 2%

Quality criterion - Name: Marketing & Promotion / Weighting: 2.5%

Quality criterion - Name: Technology & Innovation / Weighting: 2%

Quality criterion - Name: Continuous Improvement & Service Excellence / Weighting: 3%

Quality criterion - Name: Business Continuity & Contingency Planning / Weighting: 2.5%

Quality criterion - Name: Customer Experience & Engagement / Weighting: 2%

Quality criterion - Name: Health, Nutrition & Wellbeing / Weighting: 2%

Quality criterion - Name: Sustainability & Net Zero Delivery / Weighting: 5%

Quality criterion - Name: Carbon Reduction & Reporting / Weighting: 3%

Quality criterion - Name: Community Benefits & Added Value / Weighting: 3%

Quality criterion - Name: Presentation / Weighting: 4.5%

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-083175](#)

Section V. Award of contract

Contract No

CS/CoGC/25/29

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

Bidders may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

Declarations and Certificates:

In an open tendering procedure prior to any award being made the successful bidder must provide the undernoted certificates, declarations and/or completed questionnaire to evidence their compliance with the relevant questions within the Qualification Questionnaire.

All certificates, declarations and questionnaires can be found with the Attachment area of PCS-T.

Appendix A - Form of Tender

Appendix B - Freedom of Information

Appendix C - Supply Chain Code of Conduct

Appendix E - PECOS Supplier Adoption Form

Appendix J - PVG Act Declaration

In the case of an open tender this information will not be required to be uploaded and submitted with the bid, but will instead be requested by the College following the conclusion of the evaluation of the Qualification, Technical and Commercial Questionnaires and prior to the award of the tender.

Failure to provide this information or in the event that the information provided does not support or evidence the statements made within the Qualification Questionnaire, will invalidate any bid. In this scenario the College will seek to obtain the relevant information and evidence from the second highest scoring bidder and so on, and upon verification will award the contract to this bidder instead.

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 30797

The Contracting Authority does not intend to include a sub-contract clause as part of community benefits (as per Section 25 of the Procurement Reform (Scotland) Act 2014) in this contract for the following reason:

Community Benefits will be fulfilled and managed at Contractor level

Community benefits are included in this requirement.

A summary of the expected community benefits has been provided as follows:

The College is very keen to develop a true partnership with the Service Provider and as a minimum requires the Service Provide to delivery 8 Modern Apprenticeships and 50 Work Experience Placements for their students and/or members of the local community, particularly those studying a hospitality course, during the course of the contract.

(SC Ref:818669)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sherriff and Justice of the Peace Court

1 Carlton Place

Glasgow

G5 9DA

Email

glasgow@scotcourts.gov.uk

Country

United Kingdom