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Contract

Carepartner Mental Health Clinical System

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-083202

Procurement identifier (OCID): ocds-h6vhtk-05d91d ([view related notices](#))

Published 16 December 2025, 10:32am

Scope

Reference

CTM-DIR-61023

Description

Cwm Taf Morgannwg UHB has entered into a contract with Imosphere Ltd for the provision of Carepartner Mental Health Clinical System.

This procurement qualifies for a direct award under the provisions of Schedule 5, Paragraph 6 the Procurement Act 2023, as the software is proprietary and can only be obtained directly from Imosphere. No authorised resellers or equivalent alternatives exist in the market, making competitive tendering not feasible.

Awarding the contract directly ensures:

- Continuity of service across essential mental health systems.

- Compatibility with existing Carepartner infrastructure and associated interfaces.
 - Compliance with software licensing and data security requirements.
 - Mitigation of operational risk, avoiding disruption that could result from using non-compatible or unsupported alternatives.
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Contract 1. Carepartner Mental Health Clinical System

Supplier

- Imosphere Ltd

Contract value

- £35,383 excluding VAT
- £42,460 including VAT

Below the relevant threshold

Date signed

12 December 2025

Contract dates

- 12 December 2025 to 11 December 2026

- 1 year

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKL17 - Bridgend and Neath Port Talbot
- UKL15 - Central Valleys

Procedure

Procedure type

Below threshold - without competition

Supplier

Imosphere Ltd

- Public Procurement Organisation Number: PQRC-4511-XHHN

25-27 Castle Gate

Nottingham

NG1 7AR

United Kingdom

Email: info@imosphere.co.uk

Region: UKF14 - Nottingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Carepartner Mental Health Clinical System

Contracting authority

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

- Public Procurement Organisation Number: PXWV-6492-CGMN

4-5 Charnwood Court,

Cardiff

CF14 3UZ

United Kingdom

Contact name: Lewis Ford

Email: lewis.ford@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales