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Planning

Future Bus Systems 2

Transport for London

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-083105

Procurement identifier (OCID): ocds-h6vhtk-05f632

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Scope

Reference

ICT14223

Description

ICT14223 Future Bus Systems 2 project objective is to replace the current BCMS (Bus Contract Management System) which has been on the TfL estate for over twenty (20) years. Due to the age of the current solution and the changing business needs, there are several constraints that the FBS2 project is looking to address with the implementation of a new solution. The BCPMS Solution is classed as Business Critical and is responsible for all contractual payments to Bus Operators.

Business Drivers

- Improve efficiency and simplify the Bus Contracts payment management process.

- Obtain a configurable system with modern User Interface (UI) which has the flexibility to calculate and make contract payments.

Technical Drivers

- Provides a modern solution that is flexible to change in processes or support of new technologies
- Allows configuration rather than going through complex customisations
- Eliminate manual data transfer between systems.
- Supports easy delivery of data services with versioned API's
- Service management/Product Support
- Understand the market maturity in terms of technologies and opportunities, what can the industry deliver

This notice does not constitute a call for competition, nor does it create any obligation on the part of Transport for London to proceed with the procurement. Publication of the Planned Procurement Notice and Industry Day details does not preclude changes to scope, timelines, or procurement strategy.

Contract dates (estimated)

- 1 April 2027 to 31 March 2037
- Possible extension to 31 March 2047
- 20 years

Main procurement category

Services

CPV classifications

- 48400000 - Business transaction and personal business software package
- 48600000 - Database and operating software package
- 48700000 - Software package utilities
- 48800000 - Information systems and servers
- 48900000 - Miscellaneous software package and computer systems
- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Engagement

Engagement deadline

1 May 2024

The engagement was carried out before this notice was published.

Engagement process description

To support supplier preparation for the Bus Contract Management System Transport for London will host an Industry Day as part of preliminary market engagement.

Please NOTE: Transport for London previously published a notice under PCR2015: T01: Prior Information Notice for Public Service Contract Notice Identifier: 2024/S 000-002777.

This Industry Day builds on that earlier engagement and provides updated information aligned with the new Procurement Act.

The Industry Day will provide:

- An overview of the upcoming procurement opportunity.
- Guidance on the Procurement Specific Questionnaire (PSQ) and process.
- A Q&A session to clarify requirements.

Attendance is voluntary and will not influence the formal evaluation process. Prior to the event, TfL will require all participants to sign a confidentiality agreement, which will be provided once attendance is confirmed.

To ensure fairness, all event materials and a consolidated Q&A will be published on the Central Digital Platform following the session

Event Title: Future Bus System 2 Industry Day

Date: Friday 13th February 2026

Time: 9am-5pm

Format: In-person

Venue: Palaestra House, Blackfriars Rd, London SE1 9JU

Purpose: Overview of requirements, Q&A, and guidance and the procurement timeline

Registration Email: FBS2ProcurementandCommercial@tfl.gov.uk

Deadline to Register Friday 6th February 2026

Notes Published to the central digital Platform: Friday 27th February 2026 (Estimated)

Notes

- Presentation slides and a consolidated Q&A will be published on the Central Digital Platform after the event.
- No supplier will gain an unfair advantage; information shared will be made equally available to all.
- Suppliers may submit clarification questions to FBS2ProcurementandCommercial@tfl.gov.uk by Friday 6th February 2026
- When registering please let us know if you have any special requirements-such as accessibility needs, technical arrangements, or other considerations so we can make the necessary provisions.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Contracting authority

Transport for London

- Public Procurement Organisation Number: PHMT-6197-NWNZ

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Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government