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Award

## **Managed Services Provider (Neutral Vendor) for Temporary Agency Workers**

London Borough of Hillingdon

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-083078

Procurement identifier (OCID): ocids-h6vhtk-05f624 ([view related notices](#))

Published 15 December 2025, 6:26pm

### **Scope**

### **Description**

Managed Services Provider (Neutral Vendor) for Temporary Agency Workers for a contract period of 15 weeks.

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## **Contract 1. Managed Services Provider (Neutral Vendor) for Temporary Agency Workers**

### **Supplier**

- MATRIX SCM LIMITED

### **Contract value**

- £5,340,000 excluding VAT
- £6,408,000 including VAT

Above the relevant threshold

### **Earliest date the contract will be signed**

15 December 2025

### **Contract dates (estimated)**

- 21 December 2025 to 5 April 2026
- 3 months, 16 days

### **Main procurement category**

Services

### **CPV classifications**

- 79600000 - Recruitment services

### **Contract locations**

- UKC - North East (England)
- UKD - North West (England)

- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

Additional or repeat goods, services or works - extension or partial replacement

The contracting authority intends to make a direct award under Schedule 5 of the Procurement Act 2023 for a short-term extension of the incumbent services contract. This

extension, for approximately 15 weeks, is required to maintain continuity of critical services while a new supplier-appointed through a compliant procurement process-completes mobilisation. The additional services do not substantially alter the scope of the original contract and are necessary to avoid service disruption. Running a separate competition for this short period would be disproportionate and risk operational failure. Section 42 (life or death/extreme urgency) is not relied upon; the justification is based on the need for additional services from the existing supplier without substantial change.

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## Supplier

### **MATRIX SCM LIMITED**

- Companies House: 02227962
- Public Procurement Organisation Number: PWYC-3428-NJYN

2nd Floor, Partis House

Milton Keynes

MK5 8HJ

United Kingdom

Email: [Bids@teammatrix.com](mailto:Bids@teammatrix.com)

Website: <https://teammatrix.com/>

Region: UKJ12 - Milton Keynes

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Managed Services Provider (Neutral Vendor) for Temporary Agency Workers

## **Contracting authority**

### **London Borough of Hillingdon**

- Public Procurement Organisation Number: PHZZ-4724-NYPH

Civic Centre

Uxbridge

UB8 1UW

United Kingdom

Email: [procurement@hillingdon.gov.uk](mailto:procurement@hillingdon.gov.uk)

Region: UKI74 - Harrow and Hillingdon

Organisation type: Public authority - sub-central government