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Award

Managed Services Provider (Neutral Vendor) for Temporary Agency Workers

London Borough of Hillingdon

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-083078

Procurement identifier (OCID): ocds-h6vhtk-05f624 ([view related notices](#))

Published 15 December 2025, 6:26pm

Scope

Description

Managed Services Provider (Neutral Vendor) for Temporary Agency Workers for a contract period of 15 weeks.

Contract 1. Managed Services Provider (Neutral Vendor) for Temporary Agency Workers

Supplier

- MATRIX SCM LIMITED

Contract value

- £5,340,000 excluding VAT
- £6,408,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

15 December 2025

Contract dates (estimated)

- 21 December 2025 to 5 April 2026
- 3 months, 16 days

Main procurement category

Services

CPV classifications

- 79600000 - Recruitment services

Contract locations

- UKC - North East (England)
- UKD - North West (England)

- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

The contracting authority intends to make a direct award under Schedule 5 of the Procurement Act 2023 for a short-term extension of the incumbent services contract. This

extension, for approximately 15 weeks, is required to maintain continuity of critical services while a new supplier-appointed through a compliant procurement process-completes mobilisation. The additional services do not substantially alter the scope of the original contract and are necessary to avoid service disruption. Running a separate competition for this short period would be disproportionate and risk operational failure. Section 42 (life or death/extreme urgency) is not relied upon; the justification is based on the need for additional services from the existing supplier without substantial change.

Supplier

MATRIX SCM LIMITED

- Companies House: 02227962
- Public Procurement Organisation Number: PWYC-3428-NJYN

2nd Floor, Partis House

Milton Keynes

MK5 8HJ

United Kingdom

Email: Bids@teammatrix.com

Website: <https://teammatrix.com/>

Region: UKJ12 - Milton Keynes

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Managed Services Provider (Neutral Vendor) for Temporary Agency Workers

Contracting authority

London Borough of Hillingdon

- Public Procurement Organisation Number: PHZZ-4724-NYPH

Civic Centre

Uxbridge

UB8 1UW

United Kingdom

Email: procurement@hillingdon.gov.uk

Region: UKI74 - Harrow and Hillingdon

Organisation type: Public authority - sub-central government