

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/083068-2025>

Contract

Complex care

NHS DEVON INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2025/S 000-083068

Procurement identifier (OCID): ocds-h6vhtk-05f61d

Published 15 December 2025, 5:09pm

Section I: Contracting authority

I.1) Name and addresses

NHS DEVON INTEGRATED CARE BOARD

Aperture House, Pynes Hill, Rydon Lane,

Exeter

EX25AZ

Email

d-icb.contracting@nhs.net

Country

United Kingdom

Region code

UKK4 - Devon

NHS Organisation Data Service

QJK

Internet address(es)

Main address

<https://onedevon.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Complex care

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Complex care - short term package of care post discharge from hospital to meet individual patient needs.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £10,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

II.2.4) Description of the procurement

NHS Devon sought to commission a specific package of care for an individual. The service is complex care and is a short term package of care post discharge from hospital to meet individual patient needs. Price is based on a per week price for the specific needs identified, these are subject to review as needed and may impact on total price if changes are required.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

As required if care needs change.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a short term award pending the outcome of a competition to establish an all age continuing care framework, including covering complex care.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Title

Complex Care

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 December 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Pulse Healthcare Limited

London

EC2A 2AP

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

3156103

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £10,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Devon ICB

Aperture House, Pynes Hill, Rydon Lane

Exeter

EX2 5AZ

Email

d-icb.contracting@nhs.net

Country

United Kingdom