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Contract

Provision of Falls Prevention, Rehabilitation and Recovery Services

COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST

F03: Contract award notice

Notice identifier: 2025/S 000-083061

Procurement identifier (OCID): ocds-h6vhtk-05a585

Published 15 December 2025, 5:00pm

Section I: Contracting authority

I.1) Name and addresses

COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST

Liverpool Road

Chester

CH21UL

Email

info@coch-cps.co.uk

Country

United Kingdom

Region code

UKD63 - Cheshire West and Chester

NHS Organisation Data Service

RJR

Internet address(es)

Main address

<http://www.coch-cps.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Falls Prevention, Rehabilitation and Recovery Services

Reference number

F/096/FPRRS/25/SB

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This is a Provider Selection Regime (PSR) intention to award notice.

The relevant Tender Notice was 2025/S 000-061162 with OCID ocids-h6vhtk-05a585.

The awarding of this framework agreement is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 and The Procurement Regulations 2024 do not apply to this award.

The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by midnight at the end of 30th December 2025 to info@coch-cps.co.uk. This framework agreement has not yet been formally concluded; this notice serves as an intention to establish the framework agreement under the PSR.

The award decision makers were two Senior Commercial Procurement Specialists, the Commercial Procurement Manager and the Director of Commercial Procurement Services.

The Key Criteria were:

Lot 1

Social Value - Pass/Fail

Value - Value Declaration - Pass/Fail

Value - Commercial Questionnaire - Pass/Fail

Quality and Innovation - 40%

Integration, collaboration, and service sustainability - 30%

Improving access, reducing health inequalities, and facilitating choice - 30%

Lot 2

Social Value - Pass/Fail

Value - Value Declaration - Pass/Fail

Value - Commercial Questionnaire - Pass/Fail

Quality and Innovation - 40%

Integration, collaboration, and service sustainability - 30%

Improving access, reducing health inequalities, and facilitating choice - 30%

Lot 3

All Tenderers who are awarded to Lot 1 and 2 of the Framework will be awarded onto Lot 3.

The framework will be available to all Relevant Authorities (and any future successors to these organisations).

"Relevant Authority" is defined in section 12ZB(7) of the National Health Service Act 2006 and in section 10A(9) of the National Health Service (Wales) Act 2006.

The aim of this Framework is to provide Relevant Authorities with fully compliant solutions which supplement the delivery of patient care by Relevant Authorities in line with the NHS' core Key Performance Indicators and standards.

This Framework will be formed of three Lots:

Lot 1 - Falls prevention services

Lot 2 - Post fall rehabilitation and recovery services

Lot 3 - Combination of all services

In accordance with Regulation 17 of The Health Care Services (Provider Selection Regime) Regulations 2023 and Regulation 17 of The Health Services (Provider Selection Regime) (Wales) Regulations 2025, new Providers may be added to this Framework during the Term of the Framework. Award of a Framework Agreement does not guarantee or imply any commitment to award a Call-off Contract by any Relevant Authority.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £0.01 / Highest offer: £17,000,000 taken into consideration

II.2) Description

II.2.1) Title

Falls prevention services

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England

- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales

II.2.4) Description of the procurement

Falls Prevention Services are services which are delivered to prevent the chance of a fall.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

In accordance with Regulation 17 of The Health Care Services (Provider Selection Regime) Regulations 2023 and Regulation 17 of The Health Services (Provider Selection Regime) (Wales) Regulations 2025, the Framework will be open to applications from new potential Providers during the Term of the Framework.

II.2) Description

II.2.1) Title

Post fall rehabilitation and recovery services

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales

II.2.4) Description of the procurement

Post fall rehabilitation and recovery services.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

In accordance with Regulation 17 of The Health Care Services (Provider Selection Regime) Regulations 2023 and Regulation 17 of The Health Services (Provider Selection Regime) (Wales) Regulations 2025, the Framework will be open to applications from new potential Providers during the Term of the Framework.

II.2) Description

II.2.1) Title

Combination of all services

Lot No

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

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- UKC - North East (England)
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- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales

II.2.4) Description of the procurement

All Tenderers who are awarded to Lot 1 and 2 of the Framework will be awarded onto Lot 3.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

In accordance with Regulation 17 of The Health Care Services (Provider Selection Regime) Regulations 2023 and Regulation 17 of The Health Services (Provider Selection Regime) (Wales) Regulations 2025, the Framework will be open to applications from new potential Providers during the Term of the Framework.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-061162](#)

Section V. Award of contract

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 December 2025

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Everyone Health Ltd

Hinckley

Country

United Kingdom

NUTS code

- UKF2 - Leicestershire, Rutland and Northamptonshire

Companies House

04215584

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £17,000,000 taken into consideration

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V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 December 2025

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HOMELINK HEALTHCARE LIMITED

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

09767951

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £17,000,000 taken into consideration

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V.2.1) Date of conclusion of the contract

10 December 2025

V.2.2) Information about tenders

Number of tenders received: 5

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V.2.3) Name and address of the contractor

ICAREIMOVE LIMITED

Fareham

Country

United Kingdom

NUTS code

- UKJ3 - Hampshire and Isle of Wight

Companies House

10974759

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £17,000,000 taken into consideration

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10 December 2025

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Pure Physiotherapy

Bolton

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

05895719

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £17,000,000 taken into consideration

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Lot No

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V.2.1) Date of conclusion of the contract

10 December 2025

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

THRIVE TRIBE LIMITED

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

06763541

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.01 / Highest offer: £17,000,000 taken into consideration

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice.

The awarding of this framework agreement is subject to the Health Care Services (Provider Selection Regime) Regulations 2023 and The Health Services (Provider Selection Regime) (Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 and The Procurement Regulations 2024 do not apply to this award.

The standstill period begins on the day after the publication of this notice. Written

representations should be sent to: info@coch-cps.co.uk. Representations by providers must be made to the Framework Host by midnight at the end of 30th December 2025.

This framework agreement has not yet been formally concluded; this notice serves as an intention to establish the framework agreement under the PSR. The decision was proposed by a Senior Commercial Specialist at Countess of Chester Hospital NHS Foundation Trust, and approved by the Commercial Procurement Manager and the Director of Commercial Procurement Services for Countess of Chester Hospital NHS Foundation Trust.

No conflicts of interest were detected or declared during the procurement process.

The relative importance of the key criteria that the relevant authority used to make a decision are set out in this notice. Each of the 5 Key Criteria elements were weighted in consideration of the subject-matter and with a view to securing the needs of the people who use the services, improving the quality of the services, and improving the efficiency of in the provision of the services. The chosen providers met the selection criteria, passed the PASS/FAIL Key Criteria and met or exceeded the published required minimum total score of 65% across the remaining Key Criteria for award to the Framework Agreement.

VI.4) Procedures for review

VI.4.1) Review body

Countess of Chester Hospital NHS Foundation Trust

Chester

Email

info@coch-cps.co.uk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Representations by providers must be made to the Framework Host by midnight at the end of 30th December 2025.