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Award

Lift Maintenance & Repairs Service

Great Places Housing Group Limited

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-083010

Procurement identifier (OCID): ocids-h6vhtk-055702 ([view related notices](#))

Published 15 December 2025, 3:43pm

Scope

Reference

DN780423

Description

Great Places Housing Group is responsible for over 27,000 homes and properties across the North West and South Yorkshire.

This contract is for the planned preventative maintenance and responsive repair of passenger lifts and domestic stair lifts across a diverse property portfolio, including residential blocks, sheltered housing, offices, and community facilities.

For passenger lifts, platform lifts, step lifts, through-floor lifts, and stair lifts installed within the Employer's Properties, the awarded Contractor will complete to best industry practice:

- (1) Lift Servicing
- (2) Reactive maintenance / responsive repairs

(3) 24/7/365 entrapment response.

The contract will cover properties located in Lancashire, Greater Manchester, Cheshire, Staffordshire, Derbyshire, and South Yorkshire.

This covered procurement is was conducted in accordance with the Procurement Act 2023, using the open procedure.

Tenders were submitted via the e-tendering portal, ProContract.

Contract 1. Lift Maintenance & Repairs Contract

Supplier

- PICKERINGS EUROPE LIMITED

Contract value

- £1,078,452 excluding VAT
- £1,294,143 including VAT

Above the relevant threshold

Award decision date

15 December 2025

Date assessment summaries were sent to tenderers

15 December 2025

Standstill period

- End: 24 December 2025
- 8 working days

Earliest date the contract will be signed

15 January 2026

Contract dates (estimated)

- 2 March 2026 to 1 March 2031
- 5 years

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

GPHG may exercise the following options while the contract is valid:

- a) Successful suppliers may be invited to quote for installation works.
- b) Suppliers may deliver additional services/works or location that are in keeping with the nature of the contract for presently unknown variables, such as:

- > to support other departments within Great Places
- > to help to meet carbon net zero objectives
- > supporting any incoming or new regulatory and legislative changes
- > in cases of urgency
- > supply chain delays
- > in cases of an alternative contract failure or termination
- > in cases of GPHG staff absence or illness

c) in the event GPHG acquires additional stock, e.g. through merger, contract or other acquisition, then GPHG reserves the right to extend the contract by a further period of 1 year and up to 50% value.

d) All bids are to remain valid for a period of 6 months.

In consideration of the identified known risks to contract performance:

- Supply chain delays
- Engineer unavailability
- Obsolescence and ageing equipment
- Adjustments or additions to statutory obligations or regulations
- Inadequate record keeping
- Lift asset access issues
- Closed protocol systems
- Capacity for scalability

CPV classifications

- 42416000 - Lifts, skip hoists, hoists, escalators and moving walkways

- 42417000 - Elevators and conveyors
- 42419500 - Parts of lift, skip hoists or escalators
- 42419510 - Parts of lifts
- 44115600 - Stairlifts
- 50750000 - Lift-maintenance services

Contract locations

- UKD - North West (England)
- UKE3 - South Yorkshire

Information about tenders

- 14 tenders received
- 14 tenders assessed in the final stage:
 - 10 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 13 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

PICKERINGS EUROPE LIMITED

- Companies House: 03217853
- Public Procurement Organisation Number: PTBJ-9769-JRHQ

Cleveland House, Norton Road

Stockton-On-Tees

TS20 2AQ

United Kingdom

Email: enquiries@pickeringlifts.co.uk

Website: <http://www.pickeringlifts.co.uk>

Region: UKC11 - Hartlepool and Stockton-on-Tees

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Lift Maintenance & Repairs Contract

Contracting authority

Great Places Housing Group Limited

- Mutuals Public Register: 30045R
- Public Procurement Organisation Number: PRYW-1616-TVYT

2a Derwent Avenue

Manchester

M21 7QP

United Kingdom

Email: procurement@greatplaces.org.uk

Website: <https://www.greatplaces.org.uk/>

Region: UKD33 - Manchester

Organisation type: Public authority - sub-central government