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Tender

Healthy Communities Service in Croydon

NHS SOUTH WEST LONDON INTEGRATED CARE BOARD

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-082998

Procurement identifier (OCID): ocds-h6vhtk-05f5f8

Published 15 December 2025, 3:19pm

Scope

Reference

PRJ-4018

Description

NHS SWL ICB is seeking to commission Healthy Communities Service ("the Services").

The objectives of this procurement are to:

- Put LCPs at the centre of developing local Community Delivery Plans that address each localities priorities in relation to health inequalities and our residents' health and wellbeing and
- Help to make the LCPs representative of Croydon - from the larger charities to BME organisations, grassroots groups, faith communities and local residents; as well as health representatives from local neighbourhood health general practice services;
- Nurture information sharing, collaborative working and a strengths-based approach in the localities;

- Partnership development with all stakeholders, including primary care services, care homes.

Three events are held annually in each of the 6 LCPs, which are one of the main interfaces between the VCFS and the statutory sector. These events bring active communities into the heart of Croydon's Locality Operating Model, which are designed to empower local people by connecting them with their neighbours and community-based services, thereby increasing their independence and reducing their reliance on statutory services.

The Provider will work collaboratively with the geographically relevant PCN or general practice (see Appendix 1) neighbourhood health leads to ensure their attendance at the relevant LCP quarterly review meetings.

Where commissioners require locality-based insight or feedback on a specific topic, policy area or programme of work, this will be communicated to the Provider and relevant Local Community Partnerships. Subject to reasonable notice and agenda planning, the subsequent LCP meeting agenda will seek to include the topic for discussion to enable community-led insight, feedback and recommendations to be gathered.

Feedback captured through LCP discussions will be documented and shared with commissioners to inform commissioning decisions, service design and system priorities.

The Provider will also work with the geographically relevant PCN or general practice neighbourhood health leads to ensure that the development and implementation of the LCP Community Plans are informed by general practice or PCN lead feedback, supporting alignment with the evolving neighbourhood health model of care.

Locality Operating Model:

Figure 1: Croydon's Locality Operating Model

Through regular LCP events, population health data analytics, local intelligence and community insight are reviewed to identify locality-specific needs.

In Quarter 1 of 2026/27, each Local Community Partnership (LCP) will propose three priority areas for action, focused on improving the health and wellbeing outcomes of their locality and reducing health inequalities informed by ICB provided locality specific population health data.

The ICB will provide locality specific population health data by February 2026 which will be used by LCPs to interrogate data and underpin the evidence base upon which each of three priorities 2026/27 Local Community Delivery Plan will be based on.

For each locality, these three priorities will be set out within a Local Community Delivery Plan, which will demonstrate clearly how the agreed priorities will be addressed through targeted activity and partnership working. There will be one Delivery Plan for each of Croydon's six localities, and these plans will be used to monitor progress.

The Community Delivery Plans are live documents and will be reviewed and updated at each LCP meeting to reflect emerging data, insights and changing local needs. LCPs will be expected to maintain a strong understanding of health inequalities within their locality and to support the wider system in designing and delivering initiatives that improve residents' health and wellbeing.

Over the coming year, LCP Co-Chairs will continue to expand engagement and participation, with the aim of strengthening LCPs as a key voice and delivery mechanism for residents and communities.

Ongoing support and development for Co-Chairs will be required to enable them to fulfil this role effectively. Appendix 3 sets out Croydon's Local Community Partnerships Locality Co-Chairperson Code of Conduct, which has been formally signed off by Locality Co-Chairpersons and the service provider."

Inclusion and engagement for insights from seldom heard communities (through community building)

The objectives of this activity are to:

- Strengthen community support - focus on prevention by connecting residents and community-led initiatives to Community Health Improvement and Prevention Hubs;
- Support Croydon's VCFS deliver a diverse range of health and wellbeing activities that are accessible and well attended by local residents, including those who have been connected to a Community Health Improvement and Prevention Hub;
- Inclusive engagement of residents and communities in LCPs and Community Plans; and
- Provide evidence via Upshot, an online monitoring and evaluation system, to support a successful upscale across Croydon's six localities.

The development work will focus on localities that do not have community building.

The tender documents are available at Atamis : https://atamis-1928.my.salesforce-sites.com/ProSpend_CS_ContractPage?SearchType=Projects&uid=a07Sr00000qjPAnlAM&searchStr=C407387&sortStr=Recently+Published&page=1&filters=&County=

The contract reference number is C407387.

The submission deadline 9th January 2026 12pm via Atamis.

The total contract value for this procurement is £70,875 (inclusive of VAT) for the life of the contract. This contract will start 1st April 2026 for a duration of 1 year.

This is a regulated below-threshold procurement under Procurement Act 2023 and only provisions of the Act relevant to a regulated below-threshold procurement applies to this procurement process.

Total value (estimated)

- £70,875 excluding VAT
- £70,875 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2027
- 1 year

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI - London

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

24 December 2025, 12:00pm

Tender submission deadline

9 January 2026, 12:00pm

Submission address and any special instructions

https://atamis-1928.my.salesforce-sites.com/ProSpend__CS_ContractPage?SearchType=Projects&uid=a07Sr00000qjPAnIAM&searchStr=C407387&sortStr=Recently+Published&page=1&filters=&County=

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Tenders may be submitted electronically

Yes

Award criteria

Evaluation and weights are available in the tender documents.

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Contracting authority

NHS SOUTH WEST LONDON INTEGRATED CARE BOARD

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- Public Procurement Organisation Number: PVVY-4762-MPRZ

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Organisation type: Public authority - central government