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Contract

DHSC: FGO: Simplify & Deliver – recruitment process improvement support

Department of Health & Social Care

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-082973

Procurement identifier (OCID): ocds-h6vhtk-05f5e9

Published 15 December 2025, 2:53pm

Scope

Reference

C404115

Description

The Simplify and Deliver programme aims to improve how our department operates in order to become more effective. Ministers, the Permanent Secretary and our own staff have cited the need to overcome unnecessary bureaucracy and inefficient processes, dismantle siloes, empower teams and make better use of supporting technology. The programme is proceeding through three phases: a) assess and prioritise the biggest opportunities for change alongside delivering some simpler changes, b) co-design harder changes, test and learn with a number of teams across the department before c) using these teams to support wider adoption of successful changes.

This requirement relates to one of our simpler changes, to streamline the process for internal recruitment in the department. This has been prioritised by a network of staff as a key challenge, and is high impact as most teams engage in it. Improvements could save

significant amounts of time and speed up delivery by weeks. However, internally in DHSC we do not have many people with skills and experience in rapid process improvement, or with the ability to simultaneously make changes to digital systems to deliver improvements quickly. We are proposing to use specialist skills to support this process over a period of 5-6 weeks.

Objectives of the work:

- Prepare for process improvement of internal recruitment through understanding current process, stakeholders, digital systems, constraints, data collection/analysis
- Run a rapid improvement event to take process from current to improved state in a 'live' environment (i.e. improving the systems as the event progresses), where the new process is measurably faster and to a higher quality
- Conduct any follow up activity to ensure new process can be fully embedded

Contract 1. DHSC: FGO: Simplify & Deliver – recruitment process improvement support

Supplier

- [CANVS LTD](#)

Contract value

- £24,700 excluding VAT
- £29,640 including VAT

Below the relevant threshold

Date signed

8 December 2025

Contract dates

- 15 December 2025 to 15 February 2026
- 2 months, 1 day

Main procurement category

Services

CPV classifications

- 79410000 - Business and management consultancy services

Procedure

Procedure type

Below threshold - without competition

Supplier

CANVS LTD

46 Greystone Avenue, Pinner, London.

London

HA5 5SL

United Kingdom

Email: mohamed@canvs.co.uk

Region: UKI74 - Harrow and Hillingdon

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. DHSC: FGO: Simplify & Deliver - recruitment process improvement support

Contracting authority

Department of Health & Social Care

- Public Procurement Organisation Number: PMQG-9965-CHZR

39 Victoria Street

London

SW1H 0EU

United Kingdom

Contact name: Joe Smith

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<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Region: UKI32 - Westminster

Organisation type: Public authority - central government