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Tender

Cloud Migration Support

Digital Health & Care Wales

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-082958

Procurement identifier (OCID): ocds-h6vhtk-05f5de

Published 15 December 2025, 2:36pm

Scope

Reference

P969.01

Description

Digital Health and Care Wales (DHCW) is now embarking on an ambitious and challenging Cloud Transition Programme (CTP) with the aim of migrating and modernising a significant portfolio of application services from the on-premise data centres to Public Cloud hosting.

The purpose of this procurement is to secure a highly experienced supplier who can provide specialist resources and expert support for the migration and modernisation of the applications and services within the scope of the Programme.

For full details of this requirement, please refer to the tender documents published in eTenderWales, Jaggaer (formerly Bravo Solution) ITT 122057.

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

A Supplier Briefing Session will take place on Friday 19th December 2025 @ 13:00 - 14:30pm via Microsoft Teams. If suppliers are interested in attending the session then please contact Allison.roblin1@wales.nhs.uk by 17:00 Thursday 18th December 2025.

Total value (estimated)

- £4,000,000 excluding VAT
- £4,800,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 6 April 2026 to 31 March 2028
- Possible extension to 31 March 2030
- 3 years, 11 months, 25 days

Description of possible extension:

2 x 12 month extension options

DHCW is not obligated to utilise these extension options

Options

The right to additional purchases while the contract is valid.

The approach to delivering this contract is via a work-package based approach. Each package of work will be scoped out by DHCW and the successful supplier, as and when required. Each package of work will be subject to the rates included in the pricing schedule and any discounts/financial benefits which may be offered for further support.

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
- 48000000 - Software package and information systems

Contract locations

- UKL - Wales

Participation

Legal and financial capacity conditions of participation

Please refer to the Welsh Procurement Specific Questionnaire (WSPQ - the Pre-Qualifying question set).

Technical ability conditions of participation

Please refer to the Welsh Procurement Specific Questionnaire (WSPQ - the Pre-Qualifying question set).

Particular suitability

- Small and medium-sized enterprises (SME)

- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

30 December 2025, 12:00pm

Tender submission deadline

15 January 2026, 12:00pm

Submission address and any special instructions

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

23 February 2026

Award criteria

Name	Description	Type
Quality	Please refer to the tender documents for the full set of requirements. Can be found: https://etenderwales.ukp.app.jaggaer.com/web/login.shtml	Quality
Price	Please refer to the tender documents for the full set of requirements. Can be found: https://etenderwales.ukp.app.jaggaer.com/web/login.shtml	Price
Social Value	Please refer to the tender documents for the full set of requirements. Can be found: https://etenderwales.ukp.app.jaggaer.com/web/login.shtml	Quality

Weighting description

Please refer to the tender documents for the full set of requirements can be found:

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

For guidance:

Quality 60%

Social Value 10%

Commercial 30%

Other information

Payment terms

Please refer to the tender documents for the full set of requirements.

Description of risks to contract performance

Please note that the service delivered must be in accordance with the Terms and Conditions of the contract and will be managed in accordance with a formal contract management process.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

All tender documentation can be found on the eTenderwales Jaggaer portal

Technical specifications to be met

<https://etenderwales.ukp.app.jaggaer.com/web/login.shtml>

All tender documents can be found on the eTenderwales Jaggaer portal

Contracting authority

Digital Health & Care Wales

- Public Procurement Organisation Number: PHXM-8593-WBPZ

Ty Glan-yr-Afon

Cardiff

CF11 9AD

United Kingdom

Contact name: Allison Roblin

Telephone: 02920500500

Email: allison.robilin1@wales.nhs.uk

Website: <https://dhcw.nhs.wales>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales