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Award

## Connect to Work

Devon County Council  
Torbay Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-082954

Procurement identifier (OCID): ocds-h6vhtk-04e910 ([view related notices](#))

Published 15 December 2025, 2:32pm

## Scope

## Reference

CP2662-24

## Description

Connect to Work is a DWP programme grant funded through DCC as the lead accountable body on behalf of Torbay, Plymouth and Devon.

The Programme requires the delivery to the following persons with social disability or other priority audiences who are:

- Economically inactive or unemployed: Person has not worked for around 6 months due to their disability, long term health condition or disadvantages and feel they need comprehensive tailored employment support to help them to identify the right roles for their needs and to engage in effective job search towards work.
- Employed but risk of dropping out of work: Person is working/Self-employed for at least 3 months and is struggling to sustain employment due to their disability, long term health

condition or disadvantages. However, it is acceptable to offer support to individuals who have been employed for shorter periods where the Accountable Body judges that would be appropriate.

- Maintaining work: Person has never been in employment or a track record of struggling to retain jobs/sustain employment due to their disability, long term health condition or disadvantages

The programme is delivered through a Supported Employment model - a place train and maintain model delivered through a five-stage process. There are two approaches, both using recognised international standards (Fidelity Models) and both using the principles that participants are employed in the Open Labour Market, it being Paid Work with Ongoing Support provided.

- IPS integrates employment support alongside primary and secondary health services, and other support services. This integration ideally occurs at a physical level, through co-location and other policies, where applicable. IPS has been successfully utilised within the Individual Placement and Support in Primary Care (IPSPC) programme to support individuals with mild to moderate mental health and/or physical health conditions.

Universal Support will utilise and expand on the approach taken with IPSPC. Whilst Universal Support will complement IPS Severe Mental Illness and IPS Alcohol and Drugs, these will remain separate IPS services.

- SEQF is (as required) a more in-depth intervention than the form of IPS used for Universal Support. SEQF is oriented most usually around supporting learning disabled and/or autistic adults as well as others with complex support needs where clinical

integration is not needed or appropriate.

Devon County Council will be the contracting authority for it's Lots (Lot 1, Lot 2, Lot 4, Lot 5 & Lot 6) and Torbay Council will be the contracting authority for it's Lots (Lot 7 & Lot 8).

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## **Lot 1. IPS in Exeter, East Devon and Mid Devon**

## **Description**

IPS services delivered in Exeter, East Devon and Mid Devon.

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## **Lot 2. IPS in Torridge and North Devon**

## **Description**

IPS services delivered in Torridge and North Devon.

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## **Lot 4. SEQF in Exeter, East Devon and Mid Devon**

## **Description**

SEQF services delivered in Exeter, East Devon and Mid Devon.

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## **Lot 5. SEQF in Torridge and North Devon**

## **Description**

SEQF services delivered in Torridge and North Devon.

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## **Lot 6. SEQF in Teignbridge, South Hams and West Devon**

## **Description**

SEQF services delivered in Teignbridge, South Hams and West Devon.

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## **Lot 7. Torbay IPS**

### **Description**

IPS services delivered in Torbay.

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## **Lot 8. Torbay SEQF**

### **Description**

SEQF services delivered in Torbay.

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## **Contract 1. Lot 1. IPS in Exeter, East Devon and Mid Devon**

### **Lots**

Lot 1. IPS in Exeter, East Devon and Mid Devon

### **Supplier**

- CRYSTAL PATHWAYS LTD

### **Contract value**

- £566,100 excluding VAT

- £679,320 including VAT

Above the relevant threshold

### **Award decision date**

15 December 2025

### **Date assessment summaries were sent to tenderers**

15 December 2025

### **Standstill period**

- End: 24 December 2025
- 8 working days

### **Earliest date the contract will be signed**

2 January 2026

### **Contract dates (estimated)**

- 2 January 2026 to 2 January 2027
- Possible extension to 2 January 2028
- 2 years, 1 day

Description of possible extension:

The Authority may extend the Contract up to 1 year (12 months), depending on the

Authority's requirements and the supplier's success in achieving the requisite outcomes. The extension would modify the contract budget and volume of participants as set out in the Specification.

## **Main procurement category**

Services

## **CPV classifications**

- 79611000 - Job search services
- 80000000 - Education and training services
- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

## **Contract locations**

- UKK43 - Devon CC
- 

## **Contract 2. Lot 2 IPS in Torridge and North Devon**

### **Lots**

Lot 2. IPS in Torridge and North Devon

### **Supplier**

- CRYSTAL PATHWAYS LTD

### **Contract value**

- £566,100 excluding VAT
- £679,320 including VAT

Above the relevant threshold

### **Award decision date**

15 December 2025

### **Date assessment summaries were sent to tenderers**

15 December 2025

### **Standstill period**

- End: 24 December 2025
- 8 working days

### **Earliest date the contract will be signed**

2 January 2026

### **Contract dates (estimated)**

- 2 January 2026 to 2 January 2027
- Possible extension to 2 January 2028
- 2 years, 1 day

### Description of possible extension:

The Authority may extend the Contract up to 1 year (12 months), depending on the Authority's requirements and the supplier's success in achieving the requisite outcomes. The extension would modify the contract budget and volume of participants as set out in the Specification.

## Main procurement category

Services

### CPV classifications

- 79611000 - Job search services
- 80000000 - Education and training services
- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

### Contract locations

- UKK43 - Devon CC
- 

## Contract 3. Lot 4 SEQF in Exeter, East Devon and Mid Devon

### Lots

Lot 4. SEQF in Exeter, East Devon and Mid Devon



## **Supplier**

- UNITED RESPONSE

## **Contract value**

- £222,600 excluding VAT
- £267,120 including VAT

Below the relevant threshold

## **Award decision date**

15 December 2025

## **Date assessment summaries were sent to tenderers**

15 December 2025

## **Earliest date the contract will be signed**

2 January 2026

## **Contract dates (estimated)**

- 2 January 2026 to 2 January 2027
- Possible extension to 2 January 2028
- 2 years, 1 day

Description of possible extension:

The Authority may extend the Contract up to 1 year (12 months), depending on the Authority's requirements and the supplier's success in achieving the requisite outcomes. The extension would modify the contract budget and volume of participants as set out in the Specification.

## **Main procurement category**

Services

## **CPV classifications**

- 79611000 - Job search services
- 80000000 - Education and training services
- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

## **Contract locations**

- UKK43 - Devon CC
- 

## **Contract 4. Lot 5 SEQF in Torridge and North Devon**

### **Lots**

Lot 5. SEQF in Torridge and North Devon

### **Supplier**

- THE PLUSS ORGANISATION CIC

### **Contract value**

- £198,114 excluding VAT
- £237,737 including VAT

Below the relevant threshold

### **Award decision date**

15 December 2025

### **Date assessment summaries were sent to tenderers**

15 December 2025

### **Earliest date the contract will be signed**

2 January 2026

### **Contract dates (estimated)**

- 2 January 2026 to 2 January 2027
- Possible extension to 2 January 2028
- 2 years, 1 day

Description of possible extension:

The Authority may extend the Contract up to 1 year (12 months), depending on the Authority's requirements and the supplier's success in achieving the requisite outcomes. The extension would modify the contract budget and volume of participants as set out in the Specification.

## **Main procurement category**

Services

## **CPV classifications**

- 79611000 - Job search services
- 80000000 - Education and training services
- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

## **Contract locations**

- UKK43 - Devon CC
- 

## **Contract 5. Lot 6 SEQF in Teignbridge, South Hams and West Devon**

### **Lots**

Lot 6. SEQF in Teignbridge, South Hams and West Devon

### **Supplier**

- THE PLUSS ORGANISATION CIC

### **Contract value**

- £198,114 excluding VAT
- £237,737 including VAT

Below the relevant threshold

### **Award decision date**

15 December 2025

### **Date assessment summaries were sent to tenderers**

15 December 2025

### **Earliest date the contract will be signed**

2 January 2026

### **Contract dates (estimated)**

- 2 January 2026 to 2 January 2027
- Possible extension to 2 January 2028
- 2 years, 1 day

Description of possible extension:

The Authority may extend the Contract up to 1 year (12 months), depending on the Authority's requirements and the supplier's success in achieving the requisite outcomes. The extension would modify the contract budget and volume of participants as set out in the Specification.

## **Main procurement category**

Services

## **CPV classifications**

- 79611000 - Job search services
- 80000000 - Education and training services
- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

## **Contract locations**

- UKK43 - Devon CC
- 

## **Contract 6. Lot 7 Torbay IPS**

### **Lots**

Lot 7. Torbay IPS

### **Supplier**

- EAT THAT FROG C.I.C.

### **Contract value**

- £665,540 excluding VAT
- £798,648 including VAT

Above the relevant threshold

**Award decision date**

15 December 2025

**Date assessment summaries were sent to tenderers**

15 December 2025

**Standstill period**

- End: 24 December 2025
- 8 working days

**Earliest date the contract will be signed**

2 January 2026

**Contract dates (estimated)**

- 2 January 2026 to 2 January 2027
- Possible extension to 2 January 2028
- 2 years, 1 day

Description of possible extension:

The Authority may extend the Contract up to 1 year (12 months), depending on the Authority's requirements and the supplier's success in achieving the requisite outcomes. The extension would modify the contract budget and volume of participants as set out in

the Specification.

## **Main procurement category**

Services

## **CPV classifications**

- 79611000 - Job search services
- 80000000 - Education and training services
- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

## **Contract locations**

- UKK42 - Torbay
- 

## **Contract 7. Lot 8 Torbay SEQF**

### **Lots**

Lot 8. Torbay SEQF

### **Supplier**

- EAT THAT FROG C.I.C.



## **Contract value**

- £481,590 excluding VAT
- £577,908 including VAT

Below the relevant threshold

## **Award decision date**

15 December 2025

## **Date assessment summaries were sent to tenderers**

15 December 2025

## **Earliest date the contract will be signed**

2 January 2026

## **Contract dates (estimated)**

- 2 January 2026 to 2 January 2027
- Possible extension to 2 January 2028
- 2 years, 1 day

Description of possible extension:

The Authority may extend the Contract up to 1 year (12 months), depending on the Authority's requirements and the supplier's success in achieving the requisite outcomes. The extension would modify the contract budget and volume of participants as set out in the Specification.

## **Main procurement category**

Services

## **CPV classifications**

- 79611000 - Job search services
- 80000000 - Education and training services
- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

## **Contract locations**

- UKK42 - Torbay

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## **Information about tenders**

### **Lot 1. IPS in Exeter, East Devon and Mid Devon**

- 2 tenders received
  - 2 tenders assessed in the final stage:
    - 2 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 1 supplier unsuccessful (details included for contracts over £5 million)
-

## **Lot 2. IPS in Torridge and North Devon**

- 2 tenders received
  - 2 tenders assessed in the final stage:
    - 2 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 1 supplier unsuccessful (details included for contracts over £5 million)
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## **Lot 4. SEQF in Exeter, East Devon and Mid Devon**

- 4 tenders received
  - 4 tenders assessed in the final stage:
    - 2 submitted by small and medium-sized enterprises (SME)
    - 1 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 3 suppliers unsuccessful (details included for contracts over £5 million)
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## **Lot 5. SEQF in Torridge and North Devon**

- 4 tenders received
  - 4 tenders assessed in the final stage:
    - 2 submitted by small and medium-sized enterprises (SME)
    - 1 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 3 suppliers unsuccessful (details included for contracts over £5 million)
-

## **Lot 6. SEQF in Teignbridge, South Hams and West Devon**

- 6 tenders received
  - 6 tenders assessed in the final stage:
    - 2 submitted by small and medium-sized enterprises (SME)
    - 3 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 5 suppliers unsuccessful (details included for contracts over £5 million)
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## **Lot 7. Torbay IPS**

- 4 tenders received
  - 4 tenders assessed in the final stage:
    - 3 submitted by small and medium-sized enterprises (SME)
    - 1 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 3 suppliers unsuccessful (details included for contracts over £5 million)
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## **Lot 8. Torbay SEQF**

- 8 tenders received
- 8 tenders assessed in the final stage:
  - 3 submitted by small and medium-sized enterprises (SME)
  - 4 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 7 suppliers unsuccessful (details included for contracts over £5 million)

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## **Lots that will not be awarded**

### **Lot 3. IPS in Teignbridge, South Hams and West Devon**

#### **Description**

IPS services delivered in Teignbridge, South Hams and West Devon.

#### **CPV classifications**

- 79611000 - Job search services
- 80000000 - Education and training services
- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

#### **Date of decision not to award**

1 December 2025

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## **Procedure**

#### **Procedure type**

Open procedure

## Special regime

Light touch

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## Suppliers

### CRYSTAL PATHWAYS LTD

- Companies House: 12102960
- Public Procurement Organisation Number: PLRJ-9554-TTRD

85 Great Portland Street

London

W1W 7LT

United Kingdom

Email: [admin@crystalpathways.co.uk](mailto:admin@crystalpathways.co.uk)

Website: <http://crystalpathways.co.uk>

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Lot 1. IPS in Exeter, East Devon and Mid Devon

Contract 2. Lot 2 IPS in Torridge and North Devon

## **EAT THAT FROG C.I.C.**

- Companies House: 07483316
- Public Procurement Organisation Number: PBGT-3648-MMY

Moorgate House

Newton Abbot

TQ12 2LG

United Kingdom

Email: [hannah.rendle@eatthatfrog.ac.uk](mailto:hannah.rendle@eatthatfrog.ac.uk)

Website: <https://eatthatfrog.ac.uk/>

Region: UKK43 - Devon CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 6. Lot 7 Torbay IPS

Contract 7. Lot 8 Torbay SEQF

## **THE PLUSS ORGANISATION CIC**

- Companies House: 05171613
- Public Procurement Organisation Number: PRDP-1244-PDPJ

75-77 Main Road

Hockley

SS5 4RG

United Kingdom

Email: [seetecbusinessdevelopment@seetec.co.uk](mailto:seetecbusinessdevelopment@seetec.co.uk)

Website: <http://www.seetec.co.uk>

Region: UKH37 - Essex Thames Gateway

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 4. Lot 5 SEQF in Torridge and North Devon

Contract 5. Lot 6 SEQF in Teignbridge, South Hams and West Devon

## **UNITED RESPONSE**

- Companies House: 01133776
- Public Procurement Organisation Number: PYVB-1842-CBWH

Unit Co.3b Corinthian House

Croydon

CR0 2BX



United Kingdom

Email: [development@unitedresponse.org.uk](mailto:development@unitedresponse.org.uk)

Website: <https://www.unitedresponse.org.uk/>

Region: UKI62 - Croydon

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 3. Lot 4 SEQF in Exeter, East Devon and Mid Devon

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## Contracting authorities

### Devon County Council

- Public Procurement Organisation Number: PJRC-4623-RJBH

County Hall, Topsham Road,

Exeter,

EX2 4QD

United Kingdom

Email: [educate.educationbids-mailbox@devon.gov.uk](mailto:educate.educationbids-mailbox@devon.gov.uk)

Website: <https://devoneducationservices.co.uk/>

Region: UKK43 - Devon CC

Organisation type: Public authority - sub-central government

## **Torbay Council**

- Public Procurement Organisation Number: PXLG-3144-TYMJ

Town Hall

Torquay

TQ1 3DR

United Kingdom

Email: [commercial.services@torbay.gov.uk](mailto:commercial.services@torbay.gov.uk)

Region: UKK42 - Torbay

Organisation type: Public authority - sub-central government

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## **Contact organisation**

Contact Devon County Council for any enquiries.