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Award

Pioneer Group Lift Maintenance and Repair Services

The Pioneer Housing and Community Group Limited

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-082930

Procurement identifier (OCID): ocds-h6vhtk-056766 ([view related notices](#))

Published 15 December 2025, 2:05pm

Scope

Reference

T112/2025

Description

The scope of the Contract is:

- Maintenance and repair of commercial passenger lifts within Pioneer properties
- Maintenance and repair of domestic stairlifts within Pioneer properties
- Maintenance and repair of domestic platform lifts within Pioneer properties
- Maintenance and repair of domestic hoists within Pioneer properties

The Contract will commence in January 2026.

The Contract will last for an initial period of 3 years, with an option to extend at Pioneer's discretion for a further 1 year, and 1 additional year, giving a total potential term of 5

years.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=1000570856>

Contract 1

Supplier

- Concept Elevators (UK) Limited

Contract value

- £230,000 including VAT

Above the relevant threshold

Award decision date

12 December 2025

Date assessment summaries were sent to tenderers

15 December 2025

Standstill period

- End: 24 December 2025
- 8 working days

Earliest date the contract will be signed

31 December 2025

Contract dates (estimated)

- 1 January 2026 to 31 December 2028
- Possible extension to 31 December 2030
- 5 years

Description of possible extension:

The Contract will last for an initial period of 3 years, with an option to extend at Pioneer's discretion for a further 1 year, and 1 additional year, giving a total potential term of 5 years.

Main procurement category

Services

CPV classifications

- 50750000 - Lift-maintenance services

Contract locations

- UKG31 - Birmingham

Information about tenders

- 5 tenders received
- 5 tenders assessed in the final stage:
 - 4 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 4 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Concept Elevators (UK) Limited

- Companies House: 07779086

Concept House, Jerome Road

Norton Caines

WS11 9UE

United Kingdom

Contact name: Kevin Green

Telephone: +4401543273673

Email: kevin.green@conceptelevators.co.uk

Region: UKG24 - Staffordshire CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

The Pioneer Housing and Community Group Limited

- Public Procurement Organisation Number: PHRZ-1724-NBZD

11 High Street, Castle Vale

Birmingham

B35 7PR

United Kingdom

Contact name: Nathan Liptrot

Telephone: +441942725438

Email: nathan@clarityprocurement.co.uk

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government