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Contract

RESTORING RAPID ACCESS: FAST TRACK MENTAL HEALTH SUPPORT ACROSS THE VALE

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2025/S 000-082927

Procurement identifier (OCID): ocds-h6vhtk-05ebb3

Published 15 December 2025, 2:01pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust) 2nd Floor, Woodland House, Maes-Y-Coed Road

Cardiff

CF14 4HH

Contact

Marisa Riley

Email

marisa.riley2@wales.nhs.uk

Telephone

+44 2921501085

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

RESTORING RAPID ACCESS: FAST TRACK MENTAL HEALTH SUPPORT ACROSS THE VALE

Reference number

CAV-MSPP-(25-26) 158

II.1.2) Main CPV code

- 85312320 - Counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

The Central, Western, and Eastern Vale clusters of Cardiff and Vale UHB seek to reinstate the Mental Health Fast Track Pathway, to provide rapid assessment within 24 hours and targeted support for urgent cases.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £113,800

II.2) Description

II.2.2) Additional CPV code(s)

- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

II.2.4) Description of the procurement

Cardiff and Vale University Health Board intends to procure a service to provide rapid mental health assessment and short-term support for patients across the Central, Western, and Eastern Vale clusters for a period of two years. The service will deliver urgent assessments within 24 hours of referral, offer up to 6–8 one-to-one sessions per patient, and integrate social prescribing to support holistic care. It will handle up to 87 referrals per month (approximately 1,041 patients annually), using existing referral mechanisms to maintain continuity and reduce pressure on primary care. Performance will be monitored through quarterly reporting on referral volumes, timeliness, DNA rates, and social prescribing outcomes, with a target of 95% of assessments completed within 24 hours. The aim is to provide timely, cost-effective mental health support in the community, prevent escalation of need, and improve patient outcomes.

This notice is an intention to award a contract under the Most Suitable Provider Process.

This a new service with an existing provider.

The contract is for a period of 2 years commencing on 01 January 2026 to 31st December 2027.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

This is a Provider Selection Regime Wales (PSR Wales) intention to award notice. The awarding of this contract is subject to the Health Services (Provider Selection Regime) (Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015/Procurement Act 2023 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 24th December 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR Wales

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-078374](#)

Section V. Award of contract

Contract No

CAV-MSPP-(25-26) 158

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 December 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MIND IN THE VALE OF GLAMORGAN

29 TYNEWYDD ROAD

BARRY

CF628HB

Telephone

+44 1446730792

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £113,800

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime Wales (PSR Wales) intention to award notice. The awarding of this contract is subject to the Health Services (Provider Selection Regime) (Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015/Procurement Act 2023 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 24th December 2025. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR Wales.

Representations by providers must be made to decision makers by E-mail:
marisa.riley2@wales.nhs.uk.

The award decision makers for this process are Central, Eastern and Western Vale Cluster Project Development Managers & Central Vale Cluster Lead within Cardiff and Vale University Health Board.

The award decision-makers' reasons for selecting the chosen provider and utilising the Most Suitable Provider Process were based on the provider's proven track record and ability to deliver a unique, high-performing service that meets an urgent local need. Mind in the Vale has successfully operated the Fast Track Mental Health Pathway since 2021, consistently achieving 97% of referrals assessed within 24 hours and maintaining a low DNA rate of 3%. The provider offers immediate operational readiness, established governance, and compliance with NHS Information Governance standards, supported by an existing DPIA and clinical supervision framework. The proposed cost per patient represents excellent value for money, factoring in updated staffing and administrative

costs.

No providers were excluded from the procurement process;

There were no declared conflicts or potential conflicts of interest of individuals making the decision.

Information that has not been published and is withheld under regulation 23(1) due to commercial sensitivity

(WA Ref:159136)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom