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Contract

Urgent Award for NHS Mid and South Essex ICB Community Dermatology and Teledermatology Virtual Triage and Photography Clinics

NHS Mid and South Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-082801

Procurement identifier (OCID): ocids-h6vhtk-05f57c

Published 15 December 2025, 10:51am

Section I: Contracting authority

I.1) Name and addresses

NHS Mid and South Essex Integrated Care Board

Phoenix House, Christopher Martin Road

Basildon, Essex

SS14 3HG

Email

esther.pettigrew@attain.co.uk

Country

United Kingdom

Region code

UKH3 - Essex

National registration number

8QE

Internet address(es)

Main address

www.midandsouthessex.ics.nhs.uk

Buyer's address

<https://attain.ukp.app.jaggaer.com>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Urgent Award for NHS Mid and South Essex ICB Community Dermatology and Teledermatology Virtual Triage and Photography Clinics

Reference number

ACE-0853-2025-MSE

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Mid and South Essex Integrated Care Board have re-awarded an urgent contract for a 6 month extension for the provision of Community Dermatology and Tele dermatology Virtual Triage and Photography Clinics. This includes delivering the main element of Community Dermatology by the existing main provider- Mayflower Healthcare Alliance Limited and the Tele dermatology Virtual Triage and Photography Clinics Service sub contracting arrangements for the existing sub contract provider ICS Operations Trading as (Xyla) for the Tele dermatology Virtual Triage and Photography Clinics Service. This is under Regulation 14 of the Health Care Services (Provider Selection Regime) Regulations 2023 (PSR 23).

This is for a period of 6 months from the 01st October 2025 to the 31th March 2026 as the current Procurement timeline has slipped this urgent award to allow both incumbent providers to continue whilst the mobilisation is undertaken- to ensure continuity and patient safely.

This notice is confirmation of an award having been made due to an urgent circumstance and delaying the award of the contract was considered as having been likely to pose a risk to patient or public safety and to protect the health of these patients.

The contract is awarded for both providers 1st October 2025 - 31st March 2026. The estimated contract value is for the 6 months is £415,970.80 with a 3-month notice period for Mayflower Healthcare Alliance Limited and £754,752.00 for ICS Operations Trading as (Xyla). The total value for both services is £1170722.80.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,170,722.80

II.2) Description

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

Main site or place of performance

Mid and South Essex Health Economy

II.2.4) Description of the procurement

The Contracting Authority NHS Mid and South Essex Integrated Care Board has awarded an Urgent six month contract to Mayflower Healthcare Alliance Limited and ICS Operations (Xyla).

The contract commenced on 01st October 2025 and will expire on the 31st March 2026 with an estimated aggregate contract value of 1170722.80

Decision makers are: NHS Mid and South Essex ICB Executive Team

No conflicts of interest have been identified

II.2.5) Award criteria

Quality criterion - Name: No realistic alternative provider / Weighting: 100

Price - Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This urgent contract has been awarded under Urgent award – as the current Procurement timeline has slipped this urgent award to allow both incumbent providers to continue whilst the mobilisation is undertaken- to ensure continuity and patient safely.

Decision makers are: - Finance and Investment Committee and Main ICB Board.

Conflicts of interest identified among committee: [0], None Declared. The non-conflicted members have assessed the nature and risk of this conflict, and have decided which steps to take to avoid or manage it. Recused from that agenda item where the conflict existed. COI is managed using the ICB COI process along with NHSE COI guidance and the PSR Regulation 21 and guidance.

The contract is awarded for both providers 1st October 2025 - 31st March 2026. The estimated contract value is for the 6 months is £415,970.80 with a 3-month notice period for Mayflower Healthcare Alliance Limited and £754,752.00 for ICS Operations Trading as (Xyla). The total value for both services is £1170722.80.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Title

Community Dermatology

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2024

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mayflower Healthcare Alliance Limited

Heybridge House, Southend Road,

Billericay, Essex, England,

CM11 2PL

Country

United Kingdom

NUTS code

- UKH3 - Essex

National registration number

07665222

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £415,970.80

Section V. Award of contract

Title

Teledermatology Virtual Triage and Photography Clinics

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

16 October 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ICS OPERATIONS T/A XYLA

9 Appold Street,

London, United Kingdom

EC2A 2AP

Country

United Kingdom

NUTS code

- UKI - London

National registration number

04793945

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £754,752

Section VI. Complementary information

VI.3) Additional information

This is a Urgent award of a contract for the Provision of Community Dermatology and Tele dermatology Virtual Triage and Photography Clinics Service and the Procurement route for Urgent Awards was used.

Decision makers are: Finance and Investment Committee and ICB Main Board.

Conflicts of interest identified among committee: [0], None Declared. The non-conflicted members have assessed the nature and risk of this conflict and have decided which steps to take to avoid or manage it. Recused from that agenda item where the conflict existed. COI is managed using the ICB COI process along with NHSE COI guidance and the PSR Regulation 21 and guidance.

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VI.4) Procedures for review

VI.4.1) Review body

The Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom