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Tender

Integrated Wellness Support Service

Bolton Metropolitan Borough Council

F02: Contract notice

Notice identifier: 2025/S 000-082749

Procurement identifier (OCID): ocds-h6vhtk-05f55d

Published 15 December 2025, 9:34am

Section I: Contracting authority

I.1) Name and addresses

Bolton Metropolitan Borough Council

Town Hall, Victoria Square

Bolton

BL11RU

Contact

Iain Mackie

Email

iain.mackie@bolton.gov.uk

Telephone

+44 7385955843

Country

United Kingdom

Region code

UKD36 - Greater Manchester North West

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.bolton.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.the-chest.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.the-chest.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Integrated Wellness Support Service

II.1.2) Main CPV code

- 98334000 - Wellness services

II.1.3) Type of contract

Services

II.1.4) Short description

The Integrated Wellness Support Service (IWS) is a proposed model designed to improve health outcomes and reduce inequalities across Bolton by combining specialist stop smoking support and adult weight management into a single, holistic service. It will provide a single-entry point for residents seeking lifestyle and behavioural support, while also addressing wider determinants of health such as emotional wellbeing. The service will adopt a household approach, working in partnership with local neighbourhood models and community assets to deliver flexible, person-centred interventions. Delivery will include community-based and digital options, ensuring accessibility and alignment with Bolton's vision to improve health and wellbeing for all age groups.

II.1.5) Estimated total value

Value excluding VAT: £3,909,346

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD36 - Greater Manchester North West

II.2.4) Description of the procurement

The service will deliver three levels of support:

Universal Offer includes community-based health promotion, healthy eating guidance, physical activity initiatives, emotional wellbeing support, and signposting to local resources. It aims to build health literacy and encourage self-care strategies.

Targeted Support provides structured one-to-one and group programmes for individuals needing more intensive help, including rehabilitation for long-term conditions and behavioural interventions linked to NHS Health Checks.

Specialist Services focus on evidence-based interventions for weight management and smoking cessation. Weight management support will follow NICE guidance, offering structured behavioural programmes for adults with a BMI of 25-39.9 (or 23+ for ethnic minority groups). Stop smoking services will deliver behavioural support, pharmacotherapy, and harm reduction strategies, including NRT and vapes, in line with NICE guidance.

Key deliverables include a high-profile universal programme, targeted interventions, a specialist weight management service, and a community stop smoking service with multiple referral routes. The provider must ensure accessibility, maintain strong partnerships with local health, care, and community networks, and operate flexibly to meet evolving needs. Performance will be monitored through KPIs such as quit rates, BMI reduction, and sustained behaviour change, with follow-up at 6 and 12 months. The service also requires robust safeguarding, data protection compliance, and trained multidisciplinary staff to deliver interventions safely and effectively.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,909,346

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 December 2026

End date

30 November 2029

This contract is subject to renewal

Yes

Description of renewals

There is an option to extend for a further 2 years +2 years.

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

There is an option to extend for a further 2 years +2 years.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

1 April 2026

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

2 April 2026

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Bolton Council

Bolton

Country

United Kingdom