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Contract

Automated Certificate Management Solution

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

F03: Contract award notice

Notice identifier: 2025/S 000-082561

Procurement identifier (OCID): ocds-h6vhtk-05f504

Published 12 December 2025, 2:55pm

Section I: Contracting authority

I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

1 South Gyle Crescent

Edinburgh

EH12 9EB

Email

ruaridh.armitage@nhs.scot

Telephone

+44 1312756000

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Automated Certificate Management Solution

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

To help the DaS Directorate manage the number of certificates owned/used.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £86,129

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

NSS, along with many other businesses, utilise SSL/TLS certificates in order that users may establish and confirm the identity of our websites over the Internet or private networks; ultimately securing network communications.

The governing body for certificate-based communication is the Certificate Authority/Browser Forum (CA/B Forum). It brings together representatives from certificate-issuing authorities, major web browser providers, and software developers. The forum includes key industry leaders such as Google and Apple.

In April this year, The CA/B Forum officially voted to amend the TLS Baseline Requirements and initiate a process of certificate lifetime shortening, as per the following:

- As of March 15, 2026, the maximum lifetime for a TLS certificate will be 200 days.
- As of March 15, 2027, the maximum lifetime for a TLS certificate will be 100 days.
- As of March 15, 2029, the maximum lifetime for a TLS certificate will be 47 days.

As a result of which, given the number of certificates we own/use (more than 250) it will no longer be practical to continue to renew these manually, as per our current process.

To help manage this situation, an SBAR has been approved by DaS Directorate to progress with the purchase of a cloud hosted automated certificate management solution

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Call off contract from the Scottish Government Software Value Added Reseller Services Framework.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 December 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Computacenter

Haston House, 2 Redheughs Rigg,, South Gyle

Edinburgh

EH12 9DQ

Telephone

+44 1313172373

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £86,129

Section VI. Complementary information

VI.3) Additional information

(SC Ref:818444)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Economic operators should approach the contracting authority in the first instance. However, the only formal remedy is to apply to the courts:

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.