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Award

## **The Royal Parks Building Cleaning and Toilet Maintenance**

The Royal Parks Ltd

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-082412

Procurement identifier (OCID): ocds-h6vhtk-05666d ([view related notices](#))

Published 12 December 2025, 12:05pm

### **Scope**

### **Reference**

The Royal Parks Building Cleaning and Toilet Maintenance 2026

### **Description**

The cleaning of The Royal Parks Offices, and public toilets and other park buildings. The Royal Parks manages eight of London's Royal Parks - St James's Park, The Green Park, Hyde Park, Kensington Gardens, The Regent's Park (& Primrose Hill), Greenwich Park, Richmond Park and Bushy Park. It is also responsible for several other areas including Brompton Cemetery, Victoria Tower Gardens. This includes property outside the boundaries of the parks themselves e.g. the Longford River, various monuments and water bodies in addition to playgrounds and other water bodies such as The Serpentine. The Royal Park's also runs several events over the year at some of the parks including summer concerts and Winter Wonderland which attract large numbers of visitors. The site are world landmark historic landscape which attract 77 million visitors a year.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=1000402214>

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## **Contract 1. The Royal Parks Building Cleaning and Toilet Maintenance**

### **Supplier**

- Just Ask Estate Services Limited (Nexgen Group)

### **Contract value**

- £18,000,000 excluding VAT
- £21,600,000 including VAT

Above the relevant threshold

### **Award decision date**

12 December 2025

### **Date assessment summaries were sent to tenderers**

12 December 2025

### **Standstill period**

- End: 23 December 2025
- 8 working days

### **Earliest date the contract will be signed**

5 January 2026

### **Contract dates (estimated)**

- 3 March 2026 to 3 March 2030
- Possible extension to 3 March 2032
- 6 years, 1 day

Description of possible extension:

The Initial Contract Period will be 4 years, with an option to extend for up to 2 years

### **Main procurement category**

Services

### **CPV classifications**

- 79993100 - Facilities management services

### **Contract locations**

- UKI - London

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## Information about tenders

- 5 tenders received
- 1 tender assessed in the final stage:
  - 0 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

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## Submission

### Submission type

Tenders

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## Procedure

### Procedure type

Competitive flexible procedure

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## Supplier

## **Just Ask Estate Services Limited (Nexgen Group)**

- Companies House: 05956392

4a & 4b Wintersells Road, West Byfleet, Surrey

Surrey

KT14 7LF

United Kingdom

Contact name: Sam Samaan

Email: [sam.samaan@nexgengroup.uk](mailto:sam.samaan@nexgengroup.uk)

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. The Royal Parks Building Cleaning and Toilet Maintenance

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## **Contracting authority**

### **The Royal Parks Ltd**

- Public Procurement Organisation Number: PRNG-7762-JCRY

The Old Police House, Hyde Park

London

W2 2UH

United Kingdom

Contact name: Sorcha Rooney

Telephone: 0300 061 2000

Email: [sorcharooney@royalparks.org.uk](mailto:sorcharooney@royalparks.org.uk)

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government