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Planning

Provision of Friends and Family Test (FFT) Surveys Service

Kettering General Hospital NHS Foundation Trust
Northampton General Hospital NHS Trust

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-082381

Procurement identifier (OCID): ocds-h6vhtk-05f4a3

Published 12 December 2025, 11:33am

Scope

Description

Provision of Friends and Family Test (FFT) Surveys Service for the University Hospitals of Northamptonshire (UHN) NHS Group.

Total value (estimated)

- £240,000 excluding VAT
- £300,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 September 2026 to 31 August 2029
- Possible extension to 31 August 2031
- 5 years

Description of possible extension:

Optional extensions of 2 x 12 months

Main procurement category

Services

CPV classifications

- 79311000 - Survey services

Contract locations

- UKF2 - Leicestershire, Rutland and Northamptonshire

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

19 January 2026

Enquiry deadline

6 February 2026, 12:00pm

Tender submission deadline

19 February 2026, 12:00pm

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

27 February 2026

Procedure

Procedure type

Open procedure

Contracting authorities

Kettering General Hospital NHS Foundation Trust

- Public Procurement Organisation Number: PCPL-4765-VNRN

Rothwell Rd

Kettering

NN16 8UZ

United Kingdom

Contact name: Alison McKenzie

Telephone: 01536493406

Email: alison.mckenzie4@nhs.net

Website: <https://www.kgh.nhs.uk/>

Region: UKF25 - North Northamptonshire

Organisation type: Public authority - central government

Northampton General Hospital NHS Trust

- Public Procurement Organisation Number: PQBY-8547-GYGP

Cliftonville

Northampton

NN1 5BD

United Kingdom

Contact name: Alison McKenzie

Telephone: 01536493406

Email: alison.mckenzie4@nhs.net

Website: <https://www.northamptongeneral.nhs.uk/>

Region: UKF24 - West Northamptonshire

Organisation type: Public authority - central government

Contact organisation

Contact Kettering General Hospital NHS Foundation Trust for any enquiries.