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Award

Provision of Microsoft Support Solutions

NPL Management Limited

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-082322

Procurement identifier (OCID): ocds-h6vhtk-05f47d ([view related notices](#))

Published 12 December 2025, 10:14am

Scope

Description

The National Physical Laboratory (NPL) intends to award a contract for the provision of Microsoft Support Solutions directly to Microsoft. This is an essential support service that is only available from Microsoft.

Contract 1

Supplier

- MICROSOFT LIMITED

Contract value

- £269,401.85 excluding VAT
- £323,282.22 including VAT

Above the relevant threshold

Earliest date the contract will be signed

24 December 2025

Contract dates (estimated)

- 1 January 2026 to 31 December 2028
- 3 years

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom
-

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

Specialist expertise and solutions are required and only available from Microsoft.

Supplier

MICROSOFT LIMITED

- Companies House: 01624297
- Public Procurement Organisation Number: PGYN-4242-JRRY

Microsoft Campus

Reading

RG6 1WG

United Kingdom

Email: ukcdp@microsoft.com

Website:

<https://www.microsoft.com/en-gb/about/?msockid=3a4757f9f8b263bd2daa467cfcb26582>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

NPL Management Limited

- Companies House: 02937881
- Public Procurement Organisation Number: PYDB-8862-JBYM

National Physical Laboratory

Teddington

TW11 0LW

United Kingdom

Email: etenders@npl.co.uk

Website: <http://www.npl.co.uk>

Region: UKI75 - Hounslow and Richmond upon Thames

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)