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Contract

Integrated Urgent Care Service - Central Lancashire

NHS Lancashire and South Cumbria Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-082319

Procurement identifier (OCID): ocids-h6vhtk-05f47a

Published 12 December 2025, 10:13am

Section I: Contracting authority

I.1) Name and addresses

NHS Lancashire and South Cumbria Integrated Care Board

Level 3, Christ Church Precinct, County Hall, Fishergate Hill

Preston

PR18XB

Email

lsicib.procurement@nhs.net

Country

United Kingdom

Region code

UKD4 - Lancashire

NHS Organisation Data Service

QE1

Internet address(es)

Main address

<https://www.lancashireandsouthcumbria.icb.nhs.uk>

Buyer's address

<https://www.lancashireandsouthcumbria.icb.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Integrated Urgent Care Service - Central Lancashire

Reference number

QE1-DA-25/26-GTD-Integrated Urgent Care

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The provision of an Integrated Urgent Care Service in Central Lancashire.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £9,540,893

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD4 - Lancashire

II.2.4) Description of the procurement

The provision of an Integrated Urgent Care Service in Central Lancashire.

Start Date: 01/04/2025

End Date: 31/03/2026

The lifetime value of the contract is £9,540,893.

The ICB has awarded a contract to an existing provider following direct award process A.

II.2.5) Award criteria

Quality criterion - Name: No realistic alternative provider / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) confirmation of a contract award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the processes as set out in the PSR have been applied and not the provisions of the Public Contracts Regulations 2015 or the Procurement Act 2023.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Title

Integrated Urgent Care Service - Central Lancashire

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 July 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

GOTODOC Limited

New Century House, Progress Way, Denton

Manchester

M34 2GP

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

05401818

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £9,540,893

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) confirmation of a contract award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the processes as set out in the PSR have been applied and not the provisions of the Public Contracts Regulations 2015 or the Procurement Act 2023.

Details of Decision Makers:

In line with the PSR statutory guidance, the recommendation was for the provider to be awarded a contract under Direct Award A as the provider has Commissioner Requested Services designation for the provision of Integrated Urgent Care Services.

The recommendation to award the contract via this route has been made by the ICB commissioning lead for the service and was then endorsed at the ICB Commissioning Resource Group on the 20th June 2024. The final decision to award the contract was made by the LSC ICB Executive Team on the 2nd July 2024.

There were no conflicts of interest identified.

VI.4) Procedures for review

VI.4.1) Review body

NHS Lancashire and South Cumbria Integrated Care Board

Preston

Country

United Kingdom