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Contract

Provision of Global Medical Support

Ministry of Defence

F03: Contract award notice

Notice identifier: 2025/S 000-082311

Procurement identifier (OCID): ocds-h6vhtk-04b104

Published 12 December 2025, 10:02am

Section I: Contracting authority

I.1) Name and addresses

Ministry of Defence

Lichfield

Email

James.nugent104@mod.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.mod.gov.uk

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Defence

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Global Medical Support

Reference number

712560450

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The intent of the contract is to provide a service for Defence sponsored personnel who routinely travel globally without access to assured, free at the point of use healthcare. Accordingly, should the need arise, a route is required to timely, free at the point of use medical and dental care, for the Authority's staff on duty overseas.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- AF - Afghanistan
- BA - Bosnia and Herzegovina
- BJ - Benin

- DZ - Algeria
- GM - The Gambia
- ID - Indonesia
- PH - Philippines

Main site or place of performance

This is Global and covers the whole of the world

II.2.4) Description of the procurement

The intent of the contract is to provide a service for Defence sponsored personnel who routinely travel globally without access to assured, free at the point of use healthcare. Accordingly, should the need arise, a route is required to timely, free at the point of use medical and dental care, for the Authority's staff on duty overseas.

II.2.5) Award criteria

Quality criterion - Name: Price / Weighting: 55

Quality criterion - Name: Technical / Weighting: 45

Price - Weighting: 55% Price 45% Technical

II.2.11) Information about options

Options: Yes

Description of options

2 option periods of up to 12 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-034529](#)

Section V. Award of contract

Contract No

712560450

Title

Provision of Global Medical Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 March 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Healix International Limited

Healix House, Esher Green, Esher, Surrey

Esher

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Ministry of Defence

Lichfield

Country

United Kingdom