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Contract

Provision of IT Security Solutions (2025)

National Museum of the Royal Navy

UK7: Contract details notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-082274
Procurement identifier (OCID): ocds-h6vhtk-0563e4 (view related notices)
Published 12 December 2025, 8:51am

Scope

Reference

NMRNO.2025.008

Description

The National Museum of the Royal Navy (NMRN) has reviewed its current cyber security stack and is looking to implement further measures to protect its systems, data and people. Solutions to be implemented should complement current security measures and enhance our visibility, understanding and response to cyber threats within the IT environment.

The NMRN is reviewing its supply arrangements to ensure that it is aware of what the market currently has to offer and is in a position to select a supplier that is best able to deliver the National Museum's requirements over the next 3 - 5 years.

The tender is split into three lots, which were able to be awarded either as a whole, multiples or as single awards upon evaluation.

Lot 1. Lot 1- Managed Detect and Response (MDR)

Description

The NMRN is seeking a Managed Detect and Response (MDR) service to monitor activity across its IT estate and detect potential cyber threats. Full details in the ITT

Lot 2. Email Security Solution

Description

The NMRN uses Microsoft 365 Exchange for email services and the solution will need to be able to support this. The email security solution should also integrate with other security solutions, such as EDR, NDR and identity security solutions to enhance visibility of threats and help inform detection and response. Current contract is due to end in October 2025.

Lot 3. Lot 3- Microsoft 365 Identity Security Solution

Description

The NMRN uses Microsoft 365 services throughout the business. This includes, Exchange, Azure/Entra, Microsoft Teams, SharePoint and OneDrive, Dynamics 365, Power Platform and Power BI. Entra Single Sign On is also configured on a number of 3rd party services. The identity security solution to be implemented should support these services to help monitor and protect accounts against malicious activity and compromise.Full details are in the ITT. Current contract concludes in October 2025.

Contract 1. Lot 1 & Lot 3 Contract Details

Lots

Lot 1. Lot 1- Managed Detect and Response (MDR)

Lot 3. Lot 3- Microsoft 365 Identity Security Solution

Supplier

- GRANT THORNTON UK ADVISORY & TAX LLP

Contract value

- £173,580 excluding VAT

- £208,296 including VAT

Below the relevant threshold

Date signed

27 November 2025

Contract dates

- 27 November 2025 to 26 November 2028

- Possible extension to 26 November 2030

- 5 years

Description of possible extension:

Optional 2 year extension- based on satisfactory performance judged by the NMRN's IT Team as contract managers.

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Contract 2. Lot 2 Contract Details

Lots

Lot 2. Email Security Solution

Supplier

- BYTES SOFTWARE SERVICES LIMITED

Contract value

- £36,837 excluding VAT

- £44,204.40 including VAT

Below the relevant threshold

Date signed

2 December 2025

Contract dates

- 2 December 2025 to 2 December 2028

- Possible extension to 2 December 2030

- 5 years, 1 day

Description of possible extension:

Optioned 2 year extension for satisfactory performance by NMRN IT Department.

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Procedure

Procedure type

Open procedure

Suppliers

BYTES SOFTWARE SERVICES LIMITED

- Companies House: 01616977

- Public Procurement Organisation Number: PPDB-2731-YCDX

Bytes House, Randalls Way

Leatherhead

KT22 7TW

United Kingdom

Email: tenders@bytes.co.uk

Website: http://www.bytes.co.uk

Region: UKJ26 - East Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 2. Lot 2 Contract Details

GRANT THORNTON UK ADVISORY & TAX LLP

- Companies House: OC454533

- Public Procurement Organisation Number: PPLQ-5161-PCVN

8 Finsbury Circus

London

EC2M 7EA

United Kingdom

Email: publicsector.bids@uk.gt.com

Website: http://www.grantthornton.co.uk

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Lot 1 & Lot 3 Contract Details

Contracting authority

National Museum of the Royal Navy

- Public Procurement Organisation Number: PZYJ-5834-NBRM

Main Road (PP66), HM Naval Base Portsmouth

Portsmouth

PO1 3NH

United Kingdom

Email: procurement@nmrn.org.uk

Region: UKJ31 - Portsmouth

Organisation type: Public authority - central government