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Tender

Floating Support (Non-accommodation based) - Homeless Prevention

Wirral Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-082270

Procurement identifier (OCID): ocids-h6vhtk-05f466

Published 12 December 2025, 8:41am

Scope

Reference

DN771292

Description

Wirral Council wishes to commission a non-accommodation based (floating support) service that will deliver housing-related support to vulnerable people, aimed at preventing homelessness, and supporting households to manage and maintain independent living. The service, which will need to respond innovatively and creatively in supporting people and by working in close partnership with Service Users, their family and/or carers and other professionals, will aim to help people maintain their independence and encourages people to settle back into the community and promotes self-reliance. The support will be solution focussed aimed at resolving issues and preventing crisis.

The service should, at a minimum, support 150 Service Users at any one time

Service Aims and Objectives

To work with the Commissioner to effectively and efficiently achieve the following aims and objectives:

- The reduction and prevention of homelessness, repeat homelessness and the use of Bed and Breakfast accommodation, temporary accommodation or reliance on more institutional forms of care.
- A reduction in the number of crisis presentations and hospital admissions.
- The provision of support to Service Users, to enable a more stable lifestyle and empower them to develop the necessary skills, knowledge and confidence to live independently and sustain accommodation on a long term basis.
- The provision of support to Service Users to acquire the necessary skills and confidence to manage their own affairs and financial wellbeing.
- To effectively engage and empower Service Users to recognise, understand and make changes to challenging behaviours and lifestyle choices.
- To assist in the reduction in incidences of anti-social and offending behaviour.
- To assist in reducing the risk of harm to individuals that may result from alcohol/substance misuse and use of new psychoactive substances.
- To assist Service Users to improve and encourage the development of skills and confidence to negotiate safe healthy relationships.
- To support Service Users to tackle issues affecting their physical, mental and sexual health and wellbeing by promotions of self-care and facilitating engagement with appropriate support services.
- To assist in the reduction of social exclusion and isolation, and to increase involvement and participation in employment, training, education, community activities or other meaningful activity.
- To ensure the quality of life for Service Users is maintained and / or improved and reflects what is important to each individual.
- To provide personal and emotional support to help overcome/address core issues/behaviours which lead to housing difficulty.
- In collaboration with the Housing Options and Homelessness Team and other relevant partner agencies, to assist Service Users to move on to appropriate accommodation including within the Private Rented Sector and ensure they have the skills to sustain their

housing in a safe environment.

- To ensure Service Users understand how to self-refer for support should problems arise.
- To ensure all support services are coordinated in their support plan utilising a multi-agency approach.
- To help Service Users develop their own recovery and crisis plans as needed especially when they are not open to secondary services.

Full details are provided within the tender pack.

Total value (estimated)

- £1,128,346.80 excluding VAT
- £1,128,346.80 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 May 2026 to 30 April 2028
- Possible extension to 30 April 2030
- 4 years

Description of possible extension:

Two extension periods of 12 month periods

1st Extension period 01/05/2028 - 30/04/2029

2nd Extension period 01/05/2029 - 30/06/2030

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKD74 - Wirral

Participation

Legal and financial capacity conditions of participation

As per tender documentation

Technical ability conditions of participation

As per tender documentation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
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Submission

Enquiry deadline

19 January 2026, 12:00pm

Tender submission deadline

29 January 2026, 12:00pm

Submission address and any special instructions

The tender document and any additional information are accessible via The Chest portal, <https://www.the-chest.org.uk/> to participate in this exercise please register your interest in the opportunity.

Should you have any questions relating to the tender document please raise them via the 'messages' section on the portal.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

10 March 2026

Recurring procurement

Publication date of next tender notice (estimated): 1 September 2029

Award criteria

Name	Description	Type	Weighting
Technical / Quality Evaluation	A series of questions designed to assess the service provision proposed and its suitability in relation to the specification provided	Quality	60%
Commericals	Pricing Schedule designed to assess tenderers commercial proposal	Price	30%
Social Value	To assess tenderers capacity and capability in relation to their proposed commitment to Social Value	Quality	10%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Justification for not publishing a preliminary market engagement notice

The Council did not publish a separate Market Engagement Notice as the Council has recently concluded its 5-year review of homelessness in the borough and, as a component of this piece of work, a large-scale consultation exercise was undertaken involving providers of homeless accommodation services. The outcome of this consultation has been considered in the development of the service specification. Additionally, the Council conducts regular engagement with commissioned providers and, wherever feasible, their views have also been incorporated into the specifications

Contracting authority

Wirral Council

- Public Procurement Organisation Number: PBCP-8675-BHWT

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Wallasey

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United Kingdom

Email: procurementpeople@wirral.gov.uk

Region: UKD74 - Wirral

Organisation type: Public authority - sub-central government