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Contract

Virtual outpatient clinic platform for people with Parkinson's

East Suffolk and North Essex NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-082113

Procurement identifier (OCID): ocids-h6vhtk-05eb0a

Published 11 December 2025, 3:28pm

Section I: Contracting authority

I.1) Name and addresses

East Suffolk and North Essex NHS Foundation Trust

Colchester District General Hospital, Turner Road

COLCHESTER

CO4 5JL

Contact

Comissioning Team

Email

comissioning@esneft.nhs.uk

Telephone

+44 1206747474

Country

United Kingdom

Region code

UKH14 - Suffolk

Internet address(es)

Main address

<https://www.esneft.nhs.uk/>

Buyer's address

<https://www.esneft.nhs.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Virtual outpatient clinic platform for people with Parkinson's

Reference number

ESNEFT2719

II.1.2) Main CPV code

- 85111000 - Hospital services

II.1.3) Type of contract

Services

II.1.4) Short description

Neu Health Software as a Medical Device (SAMD) platform, enabling a seamless continuation of service for current patient users. The proposal outlines a vision for Neu Health and ESNEFT to create a partnership and offer the Neu Health software for up to 300 people.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £9,720

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk

II.2.4) Description of the procurement

This is a Provider Selection Regime (PSR) Award. The awarding of this contract is subject

to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

14 1) Regulation 6 to 13 are subject to this regulation=

(2) Where a relevant authority considers that—

- an award or modification must be made in accordance to the existing contract whereby the continuation of service is required,
- the reason for the Direct award is to continue the existing Pilot Scheme that ESNEFT and Kneu Health Digital Ltd are collaborating to deliver.
- delaying the award of the contract or modification to satisfy the requirements of Regulations 6 to 13 would be likely to pose a risk to patient or public safety

Title: Virtual outpatient clinic platform for people with Parkinson's

Reference: ESNEFT2719

Kneu Health Digital Ltd

10 Fitzroy Square, London, W1T 5HP

Digital Support and analysing of patients with Parkinson's Disease at ESNEFT, to support clinical decision making and monitoring patient's condition in real time.

Supporting the service to run more efficiently through enabling the clinics to be more focused and run to time.

85111000-0 Hospital Services

£9,720 including VAT

3 months 2 weeks (13th December 2025 to 31st March 2026)

ESNEFT General and Elderly Medicine (Clinical neurology) followed all appropriate routes to source a Digital Parkinson's Disease management platform to provide the service in accordance with Trust policies and governance.

Key Individuals - East Suffolk and North Essex NHS Foundation Trust (ESNEFT):

Interim Associate Director of Operations, John Tobin, ESNEFT

Clinical Nurse Specialist in Parkinson's Disease – Sheeba Mason, ESNEFT

Consultant Neurologist – Dr Andrew Graham, ESNEFT

ESNEFT has been using the Kneu Health platform for the past 12 months. There is currently limited Clinical Nurse Specialist responsible for this service, at Ipswich there is 1 wte and there is 1.6 wte at Colchester however, due to study leave Colchester have reduced resource for this service.

Previously a band 6 was employed on a ftc to support the delivery of this service at Ipswich. The division could not support the funding to support this post long-term. The delivery models for Parkinson's disease are different between the Colchester and Ipswich hospital sites. The division are in the process of integrating this service across both sites.

Parkinson's disease is on the rise, with Parkinson's UK estimating there are now 166,000 people diagnosed with Parkinson's in the UK. This is an increase from their previous estimate of 153,000 and is driven by the growing and ageing population in the UK. By 2030, Parkinson's UK expect the number of people with the condition in the UK to reach 173,000.

This SAMD platform allows patients to be greater control of their health, aligns with the Trust Clinical Strategy and supports the NHS future plan. It also supports the clinical teams to manage demand with existing resource and creates an opportunity to extend PIFU for a number of these patients, meaning clinics can be optimised based on clinical need.

The ICB has agreed to fund this contract on 4-month basis to ensure that patients continue to receive their Parkinson's disease treatment without any interruption to the service. Furthermore, this 4-month contract will allow the the division to develop plans for long-term funding, Epic integration and its delivery model for managing patients with Parkinson's disease.

ESNEFTs future plan is to carry out a full procurement activity once this extension has completed.

All Key individuals at Section 6 completed and signed Declaration of interest Forms.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This Exercise was conducted under PSR Direct Award Option C

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-078075](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 December 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Neu Health Digital Ltd

10 Fitzroy Square, London,

London

W1T 5HP

Telephone

+380 444563162

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £9,720

Lowest offer: £9,720 / Highest offer: £9,720 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

East Suffolk and North Essex NHS Foundation Trust

Colchester District General Hospital, Turner Road

COLCHESTER

CO4 5JL

Country

United Kingdom

Internet address

<https://www.esneft.nhs.uk/>