

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/082091-2025>

Contract

## **ICT Helpdesk and Asset Management**

South Yorkshire Pensions Authority

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-082091

Procurement identifier (OCID): ocds-h6vhtk-05f412

Published 11 December 2025, 2:56pm

### **Scope**

### **Description**

Provision of ICT Helpdesk and Asset Management system and associated support.

---

## **Contract 1. Helpdesk and Asset Management System**

### **Supplier**

- Phoenix Software Limited

## **Contract value**

- £37,667 including VAT

Below the relevant threshold

## **Date signed**

12 November 2025

## **Contract dates**

- 12 November 2025 to 11 November 2028
- 3 years

## **Main procurement category**

Services

## **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UKE21 - York

---

## **Procedure**

## Procedure type

Below threshold - without competition

---

## Supplier

### Phoenix Software Limited

Blenheim House

Pocklington

YO42 1NS

United Kingdom

Contact name: Paul Scaling

Telephone: 01904 562200

Email: [Paul-Scaling@phoenixs.co.uk](mailto:Paul-Scaling@phoenixs.co.uk)

Region: UKE12 - East Riding of Yorkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Helpdesk and Asset Management System

---

## Contracting authority

### South Yorkshire Pensions Authority

- Public Procurement Organisation Number: PYGT-5589-ZCYN

Oakwell House, 2 Beevor Court, Pontefract Road

Barnsley, South Yorkshire

S71 1HG

United Kingdom

Contact name: Richard Green

Telephone: +44 01226666405

Email: [RGreen@sypa.org.uk](mailto:RGreen@sypa.org.uk)

Website: <https://www.sypensions.org.uk/>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Organisation type: Public authority - sub-central government