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Contract

ICT Helpdesk and Asset Management

South Yorkshire Pensions Authority

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-082091

Procurement identifier (OCID): ocds-h6vhtk-05f412

Published 11 December 2025, 2:56pm

Scope

Description

Provision of ICT Helpdesk and Asset Management system and associated support.

Contract 1. Helpdesk and Asset Management System

Supplier

- Phoenix Software Limited

Contract value

- £37,667 including VAT

Below the relevant threshold

Date signed

12 November 2025

Contract dates

- 12 November 2025 to 11 November 2028
- 3 years

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKE21 - York

Procedure

Procedure type

Below threshold - without competition

Supplier

Phoenix Software Limited

Blenheim House

Pocklington

YO42 1NS

United Kingdom

Contact name: Paul Scaling

Telephone: 01904 562200

Email: Paul-Scaling@phoenixs.co.uk

Region: UKE12 - East Riding of Yorkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Helpdesk and Asset Management System

Contracting authority

South Yorkshire Pensions Authority

- Public Procurement Organisation Number: PYGT-5589-ZCYN

Oakwell House, 2 Beevor Court, Pontefract Road

Barnsley, South Yorkshire

S71 1HG

United Kingdom

Contact name: Richard Green

Telephone: +44 01226666405

Email: RGreen@sypa.org.uk

Website: <https://www.sypensions.org.uk/>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Organisation type: Public authority - sub-central government