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Award

Network detection and response (NDR) solution

Victoria and Albert Museum

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-082017

Procurement identifier (OCID): ocds-h6vhtk-05f3e8 ([view related notices](#))

Published 11 December 2025, 1:57pm

Scope

Reference

VA/CON/F25/50

Description

We need to renew and expand our current NDR implementation to include the new East London sites of Storehouse and V&A East Museum and to ensure our cybersecurity protections cover our entire network of sites.

NDR is crucial for modern cybersecurity as it helps identify, respond to, and mitigate sophisticated cyber threats that traditional security measures may overlook. It can identify anomalous activities that may indicate cyber threats, such as malware, insider threats, or lateral movement within the network.

Contract 1

Supplier

- DARKTRACE HOLDINGS LIMITED

Contract value

- £167,774 excluding VAT
- £201,328.80 including VAT

Above the relevant threshold

Earliest date the contract will be signed

23 December 2025

Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- 2 years

Main procurement category

Services

CPV classifications

- 72212732 - Data security software development services

Contract locations

- UKI - London

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - technical reasons
- Additional or repeat goods, services or works - extension or partial replacement

Darktrace is the sole provider of the Darktrace Network NDR solution.

These services are proprietary and cannot be supplied or maintained by any other supplier. A change in supplier would result in services not compatible with existing services and hardware and the incompatibility would result in disproportionate technical

difficulties in operation.

Supplier

DARKTRACE HOLDINGS LIMITED

- Companies House: 08562035
- Public Procurement Organisation Number: PCRL-6218-RCNL

Maurice Wilkes Building St John's Innovation Park

Cambridge

CB4 0DS

United Kingdom

Email: fingroup@darktrace.com

Website: <http://darktrace.com/>

Region: UKH12 - Cambridgeshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Victoria and Albert Museum

- Public Procurement Organisation Number: PQLN-4536-WVGN

Cromwell Road

London

SW7 2RL

United Kingdom

Email: procurement@vam.ac.uk

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - central government