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Contract

Dynamic Purchasing System for the Provision of Domiciliary Care and Support Services

Pembrokeshire County Council
Hywel Dda University Health Board

F03: Contract award notice

Notice identifier: 2025/S 000-082006

Procurement identifier (OCID): ocds-h6vhtk-03dcd9

Published 11 December 2025, 1:50pm

Section I: Contracting authority

I.1) Name and addresses

Pembrokeshire County Council

County Hall, Haverfordwest

Pembrokeshire

SA61 1TP

Email

roxanne.kehoe@pembrokeshire.gov.uk

Country

United Kingdom

NUTS code

UKL14 - South West Wales

Internet address(es)

Main address

<http://www.pembrokeshire.gov.uk>

Buyer's address

http://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0255

I.1) Name and addresses

Hywel Dda University Health Board

Ty Gorwel, Building 14, St David's Park, Job's Well Road

Carmarthen

SA31 3BB

Email

NWSSP.HywelDda.Procurement@wales.nhs.uk

Telephone

+44 1267229774

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://hduhb.nhs.wales/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA79805

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Dynamic Purchasing System for the Provision of Domiciliary Care and Support Services

Reference number

PROC/2324/010

II.1.2) Main CPV code

- 85310000 - Social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Pembrokeshire County Council invite you to submit a bid to join a Dynamic Purchasing System (DPS) for the Provision of Domiciliary Care and Support Services.

The Hywel Dda University Health Board may call off goods and services in quantities and at such frequency as it determines appropriate and as such, the approximate Hywel Dda University Health Board contract value has been included within this notice.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,718,230.42

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85310000 - Social work services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL14 - South West Wales

II.2.4) Description of the procurement

Pembrokeshire County Council is preparing to go out to tender for Domiciliary Care and Support Services.

The requirement of Domiciliary Care is to support individuals in Pembrokeshire who have been assessed as requiring a care package to independently remain living in their homes.

The requirement includes supporting individuals to access locality networks to enable them to remain connected to their community.

Service Providers will collaborate to maintain local and effective scheduling.

This arrangement will impose the following special conditions:

- pay those delivering domiciliary care a minimum of 11.50 GBP per hour for all time on a shift basis.
- pay those delivering home care using their own vehicle a minimum of and 45 pence per mile.

This arrangement also includes set rates paid to providers.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-003882](#)

Section V. Award of contract

Contract No

Q4: 36 Packages Awarded

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 May 2024

V.2.2) Information about tenders

Number of tenders received: 36

Number of tenders received from SMEs: 36

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 36

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care In Hand Ltd

The Laurel House , Wooden

Saundersfoot

SA699DY

Telephone

+44 1834811333

Country

United Kingdom

NUTS code

- UKL14 - South West Wales

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,718,230.42

Section VI. Complementary information

VI.3) Additional information

(WA Ref:159312)

VI.4) Procedures for review

VI.4.1) Review body

High Court

The Royal Courts Of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<http://www.pembrokeshire.gov.uk>