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Planning

DFG Lifting Equipment

The North Yorkshire Council

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-081913

Procurement identifier (OCID): ocds-h6vhtk-05ee9c ([view related notices](#))

Published 11 December 2025, 12:05pm

Scope

Reference

602-NYC-CD

Description

North Yorkshire Council is seeking to establish a Term Service Contract for the survey, supply, installation, inspection, and maintenance of stairlifts and through floor lifts across domestic properties within its geographical boundaries. The contract will initially run for two years, with the option to extend annually up to a maximum of four years. The estimated annual value is £1.5 million, with a total potential value of £6 million over the full term. The scope includes: Installation of new and recycled stairlifts (straight and curved) and through floor lifts. Associated building works, electrical works, and compliance with all relevant regulations (CDM 2015, LOLER, BS standards). Provision of a five-year warranty, servicing, and repairs under warranty, plus a 24/7 call-out service. Removal, storage, refurbishment, and reinstallation of equipment in later years. Secure storage facilities for recycled lifts and parts within 45 miles of Harrogate. Contractors must demonstrate competence, hold appropriate accreditations (e.g., NICEIC, Gas Safe), and ensure operatives have valid DBS checks. Compliance with health and safety, data

protection, and safeguarding requirements is mandatory. Performance will be monitored through Key Performance Indicators (KPIs), quarterly reporting, and customer satisfaction surveys. Failure to meet standards may result in low service damages.

Total value (estimated)

- £6,000,000 excluding VAT
- £6,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- Possible extension to 31 March 2030
- 4 years

Description of possible extension:

Optional Extension 1: 1 Apr 2028- 31 Mar 2030

Main procurement category

Services

CPV classifications

- 51511000 - Installation services of lifting and handling equipment, except lifts and escalators

Contract locations

- UKE - Yorkshire and the Humber

Lot 1 (was LOT-0000). Stairlifts

Description

Supply, installation, servicing, and maintenance of straight and curved stairlifts in domestic properties across North Yorkshire. The scope includes:

Site survey and design to meet Occupational Therapist recommendations.

Installation of new stairlifts (straight and curved) with features such as folding arms, safety sensors, swivel seats, and battery-powered operation.

Associated building and electrical works compliant with BS 7671 and Building Regulations Part P.

Provision of a 5-year warranty, including two service visits per year and a 24/7 call-out service.

Removal, storage, refurbishment, and reinstallation of stairlifts during later contract phases, with secure storage facilities and asset management.

Compliance with LOLER, PUWER, CDM 2015, and all relevant British Standards.

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Through Floor Lifts

Description

Supply, installation, servicing, and maintenance of through floor lifts for wheelchair users in domestic properties across North Yorkshire. The scope includes:

Site survey and design to ensure suitability for property layout and user needs.

Installation of hydraulic or traction lifts with safety features (soft start, anti-creep systems, fire-resistant apertures).

Associated structural works, including aperture cutting, fire sealing, and making good finishes.

Electrical installation with dedicated supply from the consumer unit, compliant with BS 7671 and Building Regulations Part P.

Provision of a 5-year warranty, including two service visits per year and a 24/7 call-out service.

Compliance with BS 5900, BS EN 81-40, LOLER, PUWER, CDM 2015, and all relevant British Standards.

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Submission

Publication date of tender notice (estimated)

12 January 2026

Enquiry deadline

28 January 2026, 12:00pm

Tender submission deadline

6 February 2026, 12:00pm

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

10 March 2026

Award criteria

Name	Type	Weighting
Price	Price	60%
Quality	Quality	40%

Procedure

Procedure type

Open procedure

Contracting authority

The North Yorkshire Council

- Public Procurement Organisation Number: PNXY-8263-XCNL

County Hall, Racecourse Lane

Northallerton

DL7 8AD

United Kingdom

Email: procurement@northyorks.gov.uk

Website: <https://www.northyorks.gov.uk/>

Region: UKE22 - North Yorkshire CC

Organisation type: Public authority - sub-central government